2 Sections 5 thru 8

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MISCELLANEOUS SERVICES

I. DIRECTORY LISTINGS

A. General

These regulations apply only to the alphabetical section of the directory containing the regular alphabetical list of customers and do not apply to listings or advertising appearing in the classified section.

- 1. The alphabetical list of names of customers is designed solely for the purpose of informing parties of the telephone numbers of customers and those entitled to use the customer's service and does not contemplate a special arrangement of names.
- 2. The Cooperative has the right to limit the length of any listing in the directory to one line by the use of abbreviations, if the clarity of the listing or the identification of the customer is not impaired.
- 3. A listing must conform to the Cooperative's directory specifications.
- 4. Listings are regularly provided in connection with all classes of exchange service except public telephone service. A listing may be omitted from the directory upon request of a customer in writing under the conditions specified in Nonpublished Service. Refer to Paragraph D., following for additional regulations on nonpublished directory listings.
- 5. The length of the contract period for extra directory listings where the listing actually appears in the directory is the directory period, unless the main contract is canceled prior to the end of the period. When the listing appears on information records only, the contract is for one month.

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PEOPLES RURAL TELEPHONE COOPERATIVE CORPORATION, INC.

MISCELLANEOUS SERVICES

I. DIRECTORY LISTINGS (Continued)

B. Primary Listings

When two or more access lines or trunks are consecutively assigned, the first number of the group is considered the primary listing. Where two or more access lines are not consecutively assigned, a primary listing may be made for each line.

C. Regular Extra Listings

- 1. Usually all extra listings assigned must use the same address and telephone number as the primary listing except for alternate listings, however, when the Cooperative considers it necessary to facilitate directory usage it may permit listings under a different address from the primary listing while using the telephone number of the primary listing.
- 2. In connection with service provided at hotels, motels, retirement homes, or boarding houses, extra listings may be provided in the names of permanent guests or tenants at that location, provided approval is obtained from the hotel or motel involved, without issuing a separate bill.
- 3. At the customer's option, extra listings may be obtained when a directory is published. If the extra listings are requested between issues of directories, the listings appear on information records only. Charges for extra listings begin at the time the listings are posted on information records.

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I. DIRECTORY LISTINGS (Continued)

C. Regular Extra Listings (Continued)

- 4. Business extra listings may be the names of partners or members of a partnership or firm, the names of officers of the corporation, or the names of business associates or employees of a business establishment. Business extra listings may be the bona fide names of individuals, firms or corporations which the customer owns or controls or is duly authorized to represent. Listings which are designed primarily to give publicity to a commodity or service are not accepted.
- 5. Residence extra listings may be the names of members of the customer's family or of other persons residing in the customer's household as part of the family unit.

D. Special Types of Extra Listings

1. Duplicate Listings

Duplicate listings, including listings of nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names are permitted when the Cooperative considers the listing necessary for the proper identification of the customer. Duplicate listings intended to secure a preferential position in the directory or for advertising purposes are not permitted.

2. Alternate Listings

The listing of an alternate telephone number to be called in case no answer is received is permitted for customers in all classes of service. The consent of the customer in whose name the alternate number and service are provided to is required prior to providing the alternate listing.

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PEOPLES RURAL TELEPHONE COOPERATIVE CORPORATION, INC.

Local Exchange Tariff

MISCELLANEOUS SERVICES

I. DIRECTORY LISTINGS (Continued)

D. Special Types of Extra Listings (Continued)

3. Extra Lines of Information

The listing of additional lines of information like office hours which are not required by the Cooperative to efficiently handle telephone traffic are not included in the regular charges for the service. A phrase directing the method of calling when a PBX operator is not on duty may be listed in the directory at extra charges. Extra listing rates apply to the listing of office hours or other information desired by the customer in connection with his listing. This rate applies to each additional line of information.

4. Office Hour Listing

Listing of office hours or other information is not required in order to efficiently handle telephone traffic. Service subscribers who desire that their office hours appear in connection with their listings may purchase extra lines of information.

5. Temporary Tenant Leasing

Residence subscribers who lease their premises for a period of less than one year may request the Cooperative to render service to their tenant, without a change in contract, and arrange for a listing of such tenant provided that the subscriber and the tenant do no occupy the premises at the same time.

E. Foreign Listings

Foreign listings are listings which appear in a directory other than the directory for which local service is furnished. The minimum contract period for which charges will apply will be for the duration of the directory and are payable in advance. Foreign listings will be discontinued and a refund made based on the months remaining for the duration of the directory after main service has been disconnected.

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MISCELLANEOUS SERVICES

I. **DIRECTORY LISTINGS** (Continued)

F. Nonpublished Service

- 1. A listing is nonpublished when a customer requests that no listing be placed in the Cooperative's directories and information records. This arrangement is provided only under the terms of a special agreement whereby the customer agrees to hold the Cooperative harmless from any damages which might result because of the nonpublished listing and to absolve the Cooperative from any responsibility for the failure of the customer to receive telephone calls because of the nonpublished listing.
- 2. The Cooperative is not liable for damages arising from publishing the telephone number of a nonpublished service in the telephone directory, refusing to disclose a nonpublished telephone number upon request or disclosing the telephone number of any person. If such numbers should be published in the telephone directory, the Cooperative's liability is limited to a refund of the monthly charges applicable for nonpublished service.
- 3. A customer residing in an E911 Service district forfeits the privacy afforded by nonpublished and/or nonlisted telephone service to the extent that the customer's name, telephone number, and address associated with the customer's service location are furnished to the E911 service administrator, E911 public safety answering point (PSAP) or E911 service database.

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MISCELLANEOUS SERVICES

I. DIRECTORY LISTINGS (Continued)

G. Unlisted Service

A listing is "unlisted" when the number does not appear in the directory, but may be obtained from the Directory Assistance Operator. This arrangement is provided only under the terms of a special agreement whereby the customer agrees to save the Cooperative harmless from any damages which might result because of the unlisted service and to absolve the Cooperative from any responsibility for the failure of the customer to receive telephone calls because of the unlisted service.

Monthly Rates	
Business	Residence
No Charge	No Charge
\$0.75	\$0.75
\$2.70	\$2.70
\$1.00	\$1.00
\$1.00	\$1.00
	Business No Charge \$0.75 \$2.70 \$1.00

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II. PUBLIC TELEPHONE SERVICE

The Cooperative provides Access Line Service for the provision of Public Telephone Service to Payphone Services Providers ("PSPs") including the nonregulated operations of the Cooperative.

A. General

- 1. Access Line Service for PSP Public Telephones is an exchange line provided at the request of a subscriber for telecommunications use by the general public.
- 2. Access Line Service is provided on a flat rate basis.
- 3. Access Line Service is provided for use with PSP provided coin or non-coin operated Public Telephones.
- 4. Third number and collect calls to Access Line Service for PSP Public Telephones are not allowed.
- 5. PSP Public Telephones must be connected to the Cooperative network in compliance with Part 68 of FCC Rules and Regulations.
- 6. Access Line Service is provided subject to the condition that all applicable regulations in this Tariff will be adhered to.
- 7. Access Line Service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this Tariff.
- 8. Access Line Service is not subject to concessions.
- 9. Access Line Service may not be suspended at a reduced rate.
- 10. Access Line Service for PSP Public Telephones cannot be included on accounts containing other classes of service. A separate account is required for this offering at each location.
- 11. The operator cannot perform coin collecting functions.
- 12. The Cooperative is not responsibile for we find the considered in PSP Public OF KENTUCKY EFFECTIVE

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PEOPLES RURAL TELEPHONE COOPERATIVE CORPORATION, INC.

Local Exchange Tariff

MISCELLANEOUS SERVICES

II. PUBLIC TELEPHONE SERVICE (Continued)

A. General (Continued)

- 13. PSP Public Telephones may not be attached to other types of access lines.
- 14. The subscriber to Access Line Service will be responsible for any and all toll charges billed to the subscriber's account.
- 15. PSPs shall post on or near the Public Telephone the name and phone number of the owner of the instrument.
- 16. PSPs shall post on or near the Public Telephone the operating instructions for the instrument.
- 17. PSPs shall provide and post on or near the instrument a cost-free method for reporting complaints and obtaining refunds.
- 18. PSPs that accept coins shall accept coins of various denominations and shall be capable of returning unused coins.
- 19. PSPs shall not charge for calls not completed.
- 20. PSPs shall provide access to 911 Emergency Service (where available) free and without the use of a coin.
- 21. PSP instruments shall be FCC registered, hearing aid compatible, meet federal requirements for size of digits on the instrument, and the use of letterless keypads is prohibited.
- 22. PSP Public Telephones shall be mounted in accordance with federal height regulations for disabled persons.
- 23. PSPs that provide access to long-distance service shall offer access to all certified longdistance carriers through 1-700, 1-800, 1-950, 10XXX or 101XXX dialing.
- 24. PSPs shall offer toll-free access to 800/888 numbers.
- 25. PSP Public Telephones shall not be connected behind a PBX.
- 26. The multi-line business subscriber line charge found in the interstate access tariff, is applicable to all Public Telephone access the sentucky

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II. PUBLIC TELEPHONE SERVICE (Continued)

B. Service Options

At the request of the subscriber, certain options may be added to the access line for Public Telephone Service and will be billed at the approved tariff rate. All options must be compatible with the hardware and software in use by the existing telephone Cooperative switching equipment.

1. Coin Supervision Additive Service

The Cooperative will provide Coin Supervision Additive Service to PSPs who order Access Line Service for the provision of Public Telephone Service and where the Public Telephone equipment connected to the Access Line Service requires central office coin supervision capability.

Coin Supervision Additive Service provides the capability of central office line equipment to pass signals and/or tones from the Access Line Service to a trunk terminating at the PSPs operator service provider. These signals enable an operator service provider to recognize coin deposits and return coins to the Public Telephone user. Coin Supervision Additive Service also permits a suitable equipped operator service provider to automatically ring back the originating access line upon completion of a call.

This option requires a special central office line card which differs from the standard access line card and will be provided where facilities exist.

2. Public Telephone Screening/Blocking

Screening/Blocking for Public Telephone access lines includes Cooperative provided services necessary to coordinate with operator connections or block subscribers from making specific types of calls. This service includes software translations done at the Cooperative's facilities and also includes coordination between the Cooperative and connecting Cooperative databases.

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PEOPLES RURAL TELEPHONE **COOPERATIVE CORPORATION, INC.**

Local Exchange Tariff

MISCELLANEOUS SERVICES

PUBLIC TELEPHONE SERVICE П.

C. Rates and Charges (1) (2)

1.	Public Telephone Access Line, per Access Line	Applicable Business Access Line Rate

\$0.50 Coin Supervision Additive Service 2.

> PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

Monthly Rate

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Applicable Service Charges are set forth in Section 2 of this tariff. Service Charges for business (1) access lines will be applicable.

The subscriber is responsible for Directory Assistance service charges equivalent to those billed (2) on business individual line service.

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MISCELLANEOUS SERVICES

III. DIRECT INWARD DIALING (DID) SERVICE

A. General

- 1. Direct-Inward Dialing (DID) Service permits incoming calls to a PABX or other customer premises equipment from the network to reach a specific station line number without the assistance of an attendant. DID Service is provided subject to the availability of facilities and may be furnished from the central office which regularly services the area in which the customer is located or from a foreign central office equipped to provide DID Service subject to the appropriate Cooperative intra and inter-exchange rates.
- 2. Rates are in addition to the rates shown elsewhere in this and other Cooperative Tariffs for the service and equipment with which this offering is associated.
- 3. The service includes central office switching equipment necessary for in-dialing from the network directly to station lines associated with customer premises switching equipment.
- 4. The service must be provided on all trunks in a group arranged for inward service. Each trunk group shall be considered a separate service.
- 5. Facilities and operational characteristics of interface signals between the Cooperativeprovided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Cooperative considers necessary to maintain proper standards of service.
- 6. One primary directory listing will be furnished without charge for each separate trunk group.
- 7. The customer shall be responsible for providing interception of calls to vacant and nonworking assigned DID numbers by means of attendant interceptor recording announcement service.

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III. DIRECT INWARD DIALING (DID) SERVICE (Continued)

A. General (Continued)

- 8. DID numbers are provided in blocks consisting of 20 consecutive numbers which may be assigned to station lines or reserved for future use at rates specified herein. The Company does not guarantee to provide specific number blocks. The Cooperative will be responsible for interception and administration of reserved numbers.
- 9. The minimum commitment period for the service is three (3) years. In case of discontinuance or reduction of service within the minimum commitment period, a basic termination charge equal to 36 months of the rates for service terminated reduced by 1/36th for each full month of service provided shall apply.

B. Rates and Charges

	Monthly <u>Rate</u>	Nonrecurring Charge (1)
Block of 20 Working or Reserved Numbers	\$8.50	\$250.00
DID One-Way Inward Trunk, Termination in Central Office	\$ 24.00	\$ 75.00

(1) The nonrecurring charge on numbers applies to each 20 number block of DID numbers assigned or reserved to a customer, per occasion. The trunk termination rates and charges are applicable in addition to the rates and charges for the provision of Key/PABX trunks and the associated equipment and services.

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IV. INTRAEXCHANGE PRIVATE LINE SERVICE AND CHANNELS

A. General Rules and Regulations

- 1. The Cooperative provides facilities where available for Intraexchange Private Line Service for the purpose of telecommunications, signaling, telemetry and electrical control solely for the use of customers within its exchange service area.
- 2. Channels for services not specifically named elsewhere in this tariff, and for purposes other than telecommunications, will be furnished where facilities are available and where, in the Cooperative's judgement, the use to be made of such channels is not contrary to Cooperative regulations or detrimental to other services.
- 3. The Cooperative does not usually furnish channels with a better-than-normal grade of transmission. Higher-grade channels will be provided on a cost basis only when physically and economically practicable on the part of the Cooperative.
- 4. Private line service may not be connected to the telecommunications network for local exchange service or long-distance message service.
- 5. IntraLATA interexchange private line service will be furnished at published rates of the Private Line Services Tariff which Bell South Telephone Company has on file with the Public Service Commission of Kentucky.
- 6. Services provided under this tariff are intended to be used by intraexchange private line customers in obtaining end-to-end private line services. Interexchange carriers may use services found in this tariff which will meet their administrative needs. An interexchange carrier cannot obtain services from this tariff to furnish a segment of their authorized service offerings. Interexchange carriers may obtain private line facilities from the Access Tariff of the Cooperative.

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IV. INTRAEXCHANGE PRIVATE LINE SERVICE AND CHANNELS (Continued)

A. General Rules and Regulations (Continued)

7. The purpose for which the intraexchange private line service is to be used must be made known to the Cooperative at the time of application for service. The customer will notify the Cooperative in writing prior to a planned change in use.

B. Rates and Charges

The following rates are applicable to all standard types of channels listed:

	Monthly Rate (1)
For the initial 1/4 mile circuit or fraction thereof, circuit measurement	\$9.00
For each additional 1/4 mile of circuit or fraction thereof, circuit measurement	\$2.55

Fire Departments, 1/4 mile circuit or fraction thereof, circuit measurement

\$0.40 PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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(1) Airline mileage is applicable. Mileage computed separately for each circuit measurement. Fractions are rounded to the next highest increment.

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OFF PREMISE ACCESS LINE SERVICE V.

A. General

Off Premise Access Line Service consists of an additional circuit connected to an exchange access line either directly or through a switching device which uses Cooperative facilities.

- 1. Off Premise Access Line Service will not be provided in connection with Pay Telephone Service.
- 2. Off Premise Access Line Service must be located on the same premises as the customer's main service, except as provided below. The service is restricted to the use of the customer, his employees or associates or to members of the customer's immediate household.
- 3. Provided that facilities are available and there are no technical limitations, off premise access lines may be located on other premises by special authorization and subject to the following conditions:
 - a. Where two (2) or more premises are used in the conduct of one establishment or business.
 - b. Business off premise access lines may be provided at the residence location of the same customer.
 - c. Residence off premise access lines may be provided at the business location of the same customer.

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MISCELLANEOUS SERVICES

V. OFF PREMISE ACCESS LINE SERVICE (Continued)

B. Rates and Charges

Off

The rates and charges set forth below apply if the necessary facilities are available. If unusual expenditures are involved in making facilities available, the customer may be required to pay an additional charge to cover the unusual expenditure and/or to contract for service beyond the initial service period. The maximum charge for Off Premise Access Line Service is the applicable local exchange access line rate.

	ITTOILING ISALD	
	Residence	Business
Premise Access Line Service	\$0.75	\$1.00

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Monthly Rate

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(1) Applicable installation charges are set forth in Section 2 of this tariff.

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MISCELLANEOUS SERVICES

VI. CUSTOM CALLING SERVICES

A. General

- 1. Custom Calling Services are optional telephone service arrangements that may be provided only from central offices equipped to provide one or more of the following custom calling features:
 - a. <u>Call Waiting</u> By means of a tone signal, a customer who is using his telephone is alerted when another caller is trying to reach that telephone number. This service permits putting the first call on hold so that a second call can be answered. Before a call is initiated the customer may, by dialing a special (C) code, activate the cancel feature and Call Waiting will be deactivated for the first call following the activation of the cancel feature. This feature may also be deactivated during a call if the subscriber has Three-Way calling capability. When the cancel feature is activated, callers to the line will receive a busy tone.
 - b. <u>Call Forwarding Variable</u> Provides for the transfer of incoming calls to another telephone number by dialing a code and the telephone number to which all calls are to be transferred. Satisfactory transmission levels cannot be guaranteed outside the local service area.
 - c. <u>Call Forwarding Busy Line</u> This feature provides for calls terminating to a subscriber's busy number to be redirected to another telephone number. The destination number is programmed by the Company at the time the order for service is placed. This feature can be provided either under a Company or customer-controlled programming option. Under the Company-controlled option, the activation of call forward can only be via a service order to the Company. Customer-controlled call forwarding allows the customer to activate of deactivate the feature from the subscriber's base unit. No service order applies for changes in the operation of this feature within 30 days of ordering.

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MISCELLANEOUS SERVICES

VI. CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

- 1. Custom Calling Services are optional telephone service arrangements which may be provided only from central offices equipped to provide one or more of the following custom calling features: (Continued)
 - d. <u>Call Forwarding Don't Answer</u> This feature provides for calls terminating to (C) a subscriber's busy number to be redirected to another telephone number. The destination number and number of rings is programmed by the Company at the time the order for service is placed. This feature can be provided either under a Company or customer-controlled programming option. Under the Company-controlled option, the activation of call forward can only be via a service order to the Company. Customer-controlled call forwarding allows the customer to activate of deactivate the feature from the subscriber's base unit. No service order applies for changes in the operation of this feature within 30 days of ordering.
 - e. <u>Call Forward Don't Answer Ring Control</u> This feature allows the customer to designate the number of rings before a line is forwarded to a designated location. The forwarded number is programmed by the Company at the time the service is ordered, however, the customer may control the number of rings by dialing modification digits from the base line.
 - f. <u>Three-Way Calling</u> Enables a customer to add a third party on an existing call without operator assistance, thereby establishing a three-way conversation. The transmission quality may vary depending on the distance and routing necessary and may not necessarily meet normal standards.

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MISCELLANEOUS SERVICES

VL CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

- g. <u>Speed Calling</u> Enables a customer to place calls to other telephone numbers by dialing a one- or two-digit code rather than the complete telephone number. A customer may subscribe to either the 8-code capacity or 30-code capacity on their line.
- h. <u>Three Way Calling with Transfer</u> This feature allows the user to hold an inprogress call and complete a second call while maintaining privacy from the first call, or to add on the previously held call for a three-way conference. Incoming calls may be transferred to another access arrangement on an inter- or intraswitch basis.
- 2. Custom Calling Services can be provided in connection with individual line residence and business service. Rotary line groups must have all lines in the group equipped. Pay Telephone Service is excluded from this service.

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MISCELLANEOUS SERVICES

VI. CUSTOM CALLING SERVICES (Continued)

•	Rates and Charges (1) – (4)	Montl	nly Rate	
		Residence	Business	
	Calling Waiting with CCW	\$3.00 (I)	\$4.00 (I)	
	Customer Control			(T)
	Call Forwarding – All Calls	\$2.25	\$3.00	(T)
	Call Forwarding – Don't Answer	\$2.25	\$3.00	(T)
	Call Forwarding – Busy	\$2.25	\$3.00	(T)
	Company Control			
	Call Forwarding – Don't Answer	\$1.00	\$2.00	(N)
	Call Forwarding – Busy	\$1.00	\$2.00	(N)
	Call Forward – Don't Answer			
	Ring Control	\$1.00	\$2.00	(N)
	Three-Way Calling	\$2.75	\$3.50	
	Three-Way Calling with Transfer (5)	\$4.00	\$5.00	(N)
	Speed Calling (8-Code)	\$2.00	\$2.75	
	Speed Calling (30-Code)	\$4.00	\$6.00	
	Call Forward Multipath	\$2.00	\$2.75	(N)
	Remote Access to Call Forwarding	\$4.50	\$6.50	(N)

- (1) Rate is in addition to the access line rate for the class of service installed.
- (2) Applicable installation charges are set forth in Section 2 of this tariff. If a Custom Calling Service is installed at the same time of the initial installation, no additional installation charge is applicable.
- (3) The Cooperative will, from time to time, offer special promotions on Custom Calling Services to its customers. During these selected periods, which may range from 30 to 90 days, all customers will be notified that they can receive the specified promotional discount. This discount may include waiving the initial month's monthly recurring service charge on the specified feature(s). The Cooperative may offer other like promotions under the same guidelines as this tariff.
- (4) The notice stating the length of the special promotional period shall be advertised to customers through bill inserts and promotional materials located in the Cooperative's business office. Notice shall be given in time to allow each customer a minimum of one month in which to subscribe to the service(s) during the special promotional period.
- (5) Requires the customer to subscribe to multiple lines

* Material appearing here previously appeared on Original Sheet 20

Issued: February 15, 2001

By: Keith Gabbard, Manager

Kith Mobbel

OF KENTUCKY EFFECEME Effective: April 1, 2001

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PUBLIC SERVICE COMMISSION

PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY: Stephand) Bu SECRETARY OF THE COMMISSION

MISCELLANEOUS SERVICES

VII. ADVANCED CALLING SERVICES

A. General

Advanced Calling Services (ACS) are a family of incoming and outgoing call management services offered in addition to basic telephone service that allow business and residential subscribers to screen, redirect or return selected calls. For incoming calls, Advanced Calling Services function only when the central office that serves the originating call as well as the customer's serving central office are both equipped for the service. For outgoing calls, Advanced Calling Services function only when the customer's serving central office as well as the central office that serves the called number are both equipped for the service.

Advanced Calling Services apply to single line residence and business service, excluding pay telephone service. Advanced Calling Services are only offered where technical facilities are available and are billed at a monthly recurring rate

In cases of emergency, an operator may assist the caller to override conditions imposed by Advanced Calling Services on a telephone line.

Both seven and ten digit telephone numbers can be identified and/or selected with Advanced Calling Services.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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MISCELLANEOUS SERVICES

VII. ADVANCED CALLING SERVICES (Continued)

B. Feature Descriptions

Advanced Calling Services are optional telephone service arrangements which provide one or more of the following features:

1. **Repeat Dialing -** Enables the customer to automatically redial the last outgoing telephone number dialed. If the redialed number is busy, the customer may dial an activation code, and the Cooperative's equipment will monitor the redialed number for a maximum of thirty (30) minutes in an attempt to establish the call. When both lines are idle, the customer is notified by a distinctive ring, and when the customer picks up the receiver, the call is automatically placed.

The Repeat Dialing feature will not operate if the calling number is currently Call Forwarded, nor if the call is made from a line or trunk from a multi-line hunt group that has no associated telephone number.

2. Call Return - Enables the customer to automatically redial the telephone number of the most recently completed incoming local call or call attempt by dialing an activation code. If the redialed number is busy, the Cooperative's equipment will monitor the redialed number for a maximum of thirty (30) minutes in an attempt to establish the call. When both lines are idle, the customer is notified by a distinctive ring, and when the customer picks up the receiver, the call is automatically placed.

Call Return will not operate when the calling party's (redialed) number has been Call Forwarded, nor if the call is made from a line or trunk from a multi-line hunt group that has no associated telephone number.

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Effective: April 29, 1998

MISCELLANEOUS SERVICES

VII. ADVANCED CALLING SERVICES (Continued)

- **B.** Feature Descriptions (Continued)
 - 3. Call Trace Enables the customer to initiate an attempted trace of the last completed incoming call immediately after the call is terminated. If a trace is successful, the Cooperative's equipment will record the incoming call detail. If the call originates from a station served by a PBX or multi-line hunt group, only the main number will be identified by the trace. Call detail does not include recording of the telephone conversation. The Cooperative will not provide any call detail which results from a trace to the customer subscribing to Call Trace. The Cooperative will provide the call detail of a successful trace only to appropriate law enforcement authorities when the Cooperative receives a proper request.

If a customer wishes that further action be taken regarding a successful trace, the customer is responsible for contacting the Cooperative's business office during normal business hours. Call Trace detail will be retained by the Cooperative for ten (10) business days after the trace has been initiated.

4. Priority Ringing - Enables the customer to preselect a maximum of six (6) telephone numbers that can be given a distinctive alerting signal, ring or Call Waiting tone. A customer creates, by dialing an activation code, the list of telephone numbers. The Cooperative's equipment will screen incoming calls and provide the appropriate signal, ring or tone for those numbers that appear on the customer's list.

Calls from telephone numbers not included on the screening list will produce a normal ring. A normal ring will also occur if a call originates from a central office that is not equipped for Advanced Calling Service functions.

Some customer premises equipment may not be able to produce a distinctive signal, ring or tone. The Cooperative accepts no liability for customer premises equipment that is not compatible with Priority Ringing service.

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> > APR 29 1998

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Issued: March 30, 1998

Keith Gabbard, Manager By:

PEOPLES RURAL TELEPHONE COOPERATIVE CORPORATION, INC.

MISCELLANEOUS SERVICES

VII. ADVANCED CALLING SERVICES (Continued)

- **B.** Feature Descriptions (Continued)
 - 5. **Preferred Call Forwarding** Permits a customer to forward incoming calls from a maximum of six (6) specified telephone numbers to another telephone number. A customer may create, by dialing an activation code, the list of telephone numbers to be forwarded. The Cooperative's equipment will screen incoming calls and forward only those calls from numbers that appear on the customer's list.

The customer is responsible for the charges associated with each toll call between his local call access line equipped with Preferred Call Forwarding and the distant exchange access line to which the call was transferred.

6. Call Screening - Permits the customer to block an incoming call and/or calls from a maximum of six (6) specified telephone numbers and functions as a screening service for the customer. A customer may create, by dialing an activation code, the list of telephone numbers. In addition, if a customer receives an unwanted call from an unknown telephone number, the customer may block future calls from that unknown number by immediately dialing the Call Screening activation code after the unwanted call is terminated. The Cooperative's equipment will review all incoming calls and block those from numbers that appear on the customer's list. Blocked telephone numbers are directed to a Cooperative recorded announcement.

Standard call completion will occur if a call originates from a central office that is not equipped for Advanced Calling Services functions.

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SECRETARY OF THE COMMISSION

Issued: March 30, 1998

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MISCELLANEOUS SERVICES

VII. ADVANCED CALLING SERVICES (Continued)

- B. Feature Descriptions (Continued)
 - 7. Special Call Acceptance Enables a customer to accept an incoming call and/or calls from a maximum of six (6) specified telephone numbers and functions as a screening service for the customer. A customer may create, by dialing an activation code, the list of telephone numbers. The Cooperative's equipment will review all incoming calls and only complete those calls from numbers that appear on the customer's list. All other calls are directed to a Cooperative recorded announcement.
 - 8. Anonymous Call Rejection Enables a customer to dial a special code to reject those calls from which a privacy indicator is received (meaning that the calling party chose to keep his number or name private). The calling party will receive a recorded announcement indicating that the person they are calling does not wish to receive calls from callers who chose to block their numbers or names.
 - 9. Caller ID Service Caller ID Service includes the following services to assist customers in the management of incoming calls. Subscribers to Caller ID services who also subscribe to call waiting will receive calling information with the delivery of the Call Waiting tone provided that the customer's premise equipment supports such service capability.
 - a. <u>Calling Number Delivery (CND)</u> Allows the customer to receive the calling party's directory number (CPN) on incoming calls. The calling number will be delivered to the called party's Customer Premises Equipment (CPE). The directory number is transmitted during the silent interval between the first and second ring of the called party's line. A Caller ID Display Device (an unregulated service, not included in this filing) is required to display the calling party's telephone number. Caller ID subscribers must provide, and connect, their own compatible premises equipment.

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By:

Keith Gabbard, Manager

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PUBLIC SERVICE COMMISSION OF KENTUCKY

Effective: April 1, 2001

SECRETARY OF THE COMMISSION

PSC KY TARIFF NO. 1 SECTION 5 Original Sheet 25.1

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MISCELLANEOUS SERVICES

VII. ADVANCED CALLING SERVICES (Continued)

- **B. Feature Descriptions** (Continued)
 - 9. Caller ID (continued) *
 - b. <u>Calling Name and Number Delivery (CNAM)</u> Allows the Caller ID subscriber to identify the calling party by a displayed name before the call is answered. The displayed name is the name associated with the CPN. When a Calling Name Delivery equipped line is on-hook, the calling party name is transmitted across the line during the silent interval between the first and second ring. Calling Name Delivery subscribers must provide and connect their own compatible CPE to process the CNAM transmission. Customer subscribing to CNAM will receive (C) Anonymous Call Rejection Service included with the service. (C)
 - 10. Calling Name and Calling Number Delivery Blocking (CN/NB) allows Customer to prevent his/her number from appearing on the called party's Caller ID telephone or display unit. Calls from users with CN/NB activated will appear as "private" in the calling party's display unit.

CN/NB is available on either a per call or per line basis.

Per call blocking of CN/NB is available to all Company subscribers without presubscription. Customers with CNDB/CNAB activated on a per line basis may deactivate that blocking should per call activation be attempted.

Per Line blocking of CN/NB is available only to those customers of non-published listing services and / or the following entities and their employees / volunteers for lines over which the official business of the entity is conducted: a) Non-profit, tax exempt private and public social welfare agencies, and b) federal, state, and local law enforcement agencies.

Use of CN/NB will not prevent disclosure of calling information to E911 services or the serving end office of the calling party. The called party may have the ability to activate ACR, call trace, and call screening capabilities

Material appearing here previously appeared on Original Page 25.

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Keith Gabbard, Manager

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PSC KY TARIFF NO. 1 SECTION 5 First Revised Sheet 26 Replaces Original Sheet 26

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MISCELLANEOUS SERVICES

VII. ADVANCED CALLING SERVICES (Continued)

C. Caller ID - General Regulations

- Customers (both those subscribing to Caller ID and those not subscribing to Caller ID)
 may prevent the display of their directory number or name by activating Caller ID
 Blocking immediately prior to making a call. Caller ID Blocking is available to all
 customers on a per call basis at no charge and is activated by dialing a specific access
 code. If a calling party has activated Caller ID Blocking, their directory number or name
 will not be transmitted to the display equipment of a Caller ID subscriber. Instead the
 Caller ID subscriber will receive a privacy indicator. The privacy indicator notifies the
 Caller ID subscriber that the calling party chose to keep their number or name private.
- 3. An originating caller's directory number or name may not be transmitted to the called party under the following conditions:
 - (a)

2.

- (b) The calling party's number or name will not be displayed if the called party answers the incoming call during the first ring interval.
- (c) Identification of specific stations or extensions served by a PBX or Key System is not possible. The main directory number or name associated with the PBX or Key System will be displayed.
- (d) The calling number or name will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.
- (e) The calling number or name will not be displayed if the calling party has activated Caller ID Blocking.

PUBLIC SERVICE COMMISSION OF KENTUCKY

Effective: April 1, 2001

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Issued: February 15, 2001

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VII. ADVANCED CALLING SERVICES (Continued)

D. Rates and Charges

- 1. The rates and charges apply in addition to the established rates and charges for associated services.
- 2. Feature Rates Per Line per Month

	Monthly Rate	
	Residence	Business
Repeat Dialing	\$2.50	\$3.00
Call Return	\$2.50	\$3.00
Call Trace	\$3.00	\$3.00
Priority Ringing	\$2.50	\$3.00
Preferred Call Forwarding	\$2.50	\$3.00
Call Screening	\$2.50	\$3.00
Special Call Acceptance	\$2.50	\$3.00
Anonymous Call rejection (ACR)	\$2.50	\$3.00
Caller ID – Calling Number Delivery	n/a * (C)	\$4.75 * (C)
Caller ID – Calling Number		
and Name Deliver with ACR	\$4.00 (R)	\$7.50
Preferred Call Forwarding	\$2.25	\$3.00
Call Blocking – per month	\$2.50	\$3.00
Call Blocking – per call	no char	ge

* Effective December 1, 2014 caller Number will no longer be available to new business subscribers and all Residential subscribers will be upgraded to Caller Name service.

- (1) Rates are in addition to the access line rate for the class of service installed.
- (2) Applicable installation charges are set forth in Section 2 of this tariff. If Advanced Calling Services are installed at the time of the initial installation, no additional installation charge is applicable.
- (3) Rates for Advanced Calling Services do not include a charge for an instrument or other customer premises equipment.
- (4) The Cooperative will, from time to time, offer special promotions on Advanced Calling Services to its customers. During these selected periods, which may range from 30 to 90 days, all customers will be notified that they can receive the specified promotional discount. This discount may include waiving the initial month's monthly recurring service charge on the specified feature(s). The Cooperative may offer other like promotions under the same guidelines as this tariff.
- (5) The notice stating the length of the special promotional period shall be advertised to customers through bill inserts and promotional materials located in the Cooperative's business office. Notice shall be given in time to allow each customer a minimum of one month in which to subscribe to the service(s) during the special promotional period.

Issue Date:	December 1, 2014
Effective Date:	December 1, 2014

Issued by: <u>/s/ Keith Gabbard</u> Keith Gabbard, Manager

By Authority of Order of the Public Service Commission in Case No. <u>2014-00305</u> dated <u>November 26, 2014</u>.

KENTUCKY
PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN EXECUTIVE DIRECTOR
TARIFF BRANCH
Bunt Kirtley
EFFECTIVE
12/1/2014 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

PSC KY TARIFF NO. 1 SECTION 5 First Revised Sheet 28 Replaces Original Sheet 28

MISCELLANEOUS SERVICES

VII. ADVANCED CALLING SERVICES (Continued)

D. Rates and Charges (Continued)

3. Reserved for Future Use

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PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

APR 01 2001

PURSUANT TO 807 KAR 5.011. SECTION 9 (1) BY: Stephand Buy SECRETARY OF THE COMMISSION

Effective: April 1, 2001

Issued: February 15, 2001

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VII. ADVANCED CALLING SERVICES (Continued)

D. Rates and Charges (Continued)

4. Features Rates - Per Feature, Per Use

The Call Trace feature may be billed on either a flat rate basis, as specified previously in this Section, or on a per successful call basis as specified below:

	Per	Per	
	Successful <u>Trace</u>	Monthly <u>Cap</u>	
Call Trace	\$5.00	\$25.00	

5. Peoples Choice Package

Customers of the People's Choice Package may subscribe to unlimited use of the services / features specified in the following sections of the tariff:

- VI. Custom Calling Services
- VII. Advanced Calling Services

IX. Tone Dialing

	Monthly Rate	
	Residence	Business
Peoples Choice Package	\$11.00	\$14.25

Conditions and restrictions regarding the use an interaction of the features as specified in various sections of the tariff apply.

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PUBLIC SERVICE COMMISSION

Effective: April 1, 2001

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Issued: February 15, 2001

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MISCELLANEOUS SERVICE

VIII. WARM LINE ALERT SERVICE

A. General

- 1. Warm Line Alert Service is an optional service which provides that a preselected 7- or 10digit telephone number will ring whenever the subscribing customer's telephone is offhook for a minimum of thirty (30) seconds.
- 2. To subscribe to Warm Line Alert Service, the customer completes the appropriate Cooperative-provided form on which the preselected ring to number is included.
- 3. The designated number must be programmed in the serving central office by the Cooperative. The designated number may not be public emergency numbers such as police, fire, ambulance or 911 service where available. If the customer desires to change the designated number, service charges are applicable as provided in this Section.
- 4. The Cooperative, its officers or employees may not be liable for any claim, damage or loss arising from the provision of Warm Line Alert Service unless it is proven that the act or omission proximately causing the claim, damage or loss constitutes gross negligence, recklessness or intentional misconduct by the Cooperative, its officers or employees.
- 5. Warm Line Alert Service is available only where facilities permit.

PUBLIC	SERVICE COMMISSION OF KENTUCKY
	EFFECTIVE

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Effective: April 29, 1998

PEOPLES RURAL TELEPHONE COOPERATIVE CORPORATION, INC.

Local Exchange Tariff

PSC KY TARIFF NO. 1 SECTION 5 Original Sheet 31

MISCELLANEOUS SERVICES

VIII. WARM LINE ALERT SERVICE (Continued)

B. Rates and Charges (1) (2)

Monthly Rate

Warm Line Alert Service

\$2.50

- (1) This rate is in addition to the access line rates for the class of service installed.
- Applicable installation charges are set forth in Section 2 of this tariff. If Warm Line Alert Service (2)is installed at the same time of the initial installation, no additional installation charge is applicable. PUBLIC SERVICE COMMISSION

OF KENTUCKY EFFECTIVE

Effective: April 29, 1998

Keith Gabbard, Manager By:

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MISCELLANEOUS SERVICES

IX. TONE DIALING SERVICE

A. General

Tone Dialing Service provides for the origination of telephone calls through the use of a pushbutton tone pad rather than a standard rotary dial.

B. Rates and Charges (1)

	Monthly Rate	
	Residence	Business
Tone Dialing Service	\$2.00	\$2.50

(1) As of the effective date of this tariff sheet, the Cooperative will include Tone Dialing Service in basic local service. Tone Dialing Service will be mandatory for new service or moves of existing service to new locations. Tone Dialing will continue to be optional to existing rotary access line customers while they maintain service at their current address. PUBLIC SERVICE COMMISSION

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By: Keith Gabbard, Manager

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SECRETARY OF THE COMMISSION

MISCELLANEOUS SERVICES

X. TEMPORARY SUSPENSION OF SERVICE

A. General

- 1. A subscriber may request to temporarily suspend his service for a period of one month or more. No outward or inward service is provided during the period of suspension.
- 2. Notice to suspend service may begin on any day of the month provided reasonable notice is given in advance. Notice to restore service must also be given in advance. A restoral of service charge will be made for restoration of service.

B. Rates and Charges (1)

The rate for the period of suspension is equal to one-half of the total exchange rates charges.

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(1) Applicable installation charges are set forth in Section 2 of this tarffer any of the COMMISSION

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By: Keith Gabbard, Manager

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Effective: April 29, 1998

MISCELLANEOUS SERVICES

XI. 900/976 CALL RESTRICTION

A. General

- 900/976 Call Restriction is a central office service which allows a customer to restrict certain outgoing local and long-distance calls from their exchange access line. Call Restriction precludes completion of calls placed by dialing numbers preceded by 1+900 or 976. These calls are also referred to as pay-per-call information services. Calls placed to 976 numbers using the Long Distance Message Telecommunications Network (i.e., 1+976 or 1+(NPA)+976), may not be screened by the Cooperative and may not be included in Call Restriction service.
- 2. Calls placed to restricted numbers from an access line equipped with Call Restriction service will be directed to a central office announcement where available.
- 3. Call Restriction service requires special facilities. In areas where special facilities are not available, all access to pay-per-call information services will be blocked.
- 4. Call Restriction is offered only in conjunction with Residence and Business exchange access line or trunk service.
- 5. The minimum contract period for this service is one month.
- 6. With the exception of disconnection of local exchange service, the General Rules and Regulations of the Cooperative regarding payment for services, as outlined in this tariff, apply to 900 and 976 services.
- 7. The Cooperative shall be held harmless from any and all losses resulting from the blocking of pay-per-call information services.

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Issued: March 30, 1998

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MISCELLANEOUS SERVICES

XI. 900/976 CALL RESTRICTION (Continued)

B. Mandatory Call Blocking

- 1. Access to pay-per-call information services (i.e., 900 and 976) will be automatically blocked for subscribers to pay telephone services.
- 2. The Cooperative may elect to block access to pay-per-call information services from a subscriber's line if charges for 1+900 and/or 976 services originating from the customer's line are not paid. The Cooperative will use its normal billing and collection investigation procedures for toll to determine if blocking is necessary.

C. Rates and Charges

A nonrecurring service charge is applicable for each incident of Call Restriction service with the following exceptions:

- 1. The initial incident of individual Call Restriction service;
- 2. A customer with Call Restriction service requests a transfer of service and reestablishment of 900/976 Call Restriction on the same service order.

Call Restriction Per line/trunk equipped

\$13.00

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Issued: March 30, 1998

MISCELLANEOUS SERVICES

XII. TOLL DENIAL SERVICE WITH PIN OVERRIDE

A. General

- 1. Toll Denial Service with PIN Override is an arrangement that denies access to the Long Distance Telecommunications Network for all calls starting with the digit "1" or "0" except for those calls where a Personal Identification Number (PIN) is entered prior to placing the call. This override function is ONLY valid for the single call placed immediately after the PIN is entered and is deactivated at the end of that single call.
- 2. All local calls to telephone numbers and public emergency numbers (i.e. 911) will be permitted from the access line.
- 3. The customer accepts full responsibility for denial of access to the toll network.
- 4. This service will not block all extra charges a customer might incur, such as collect calls and/or long distance calls placed by dialing digits other that "1" or "0" (i.e. 976 and/or 950 where available.)
- 5. The customer accepts full responsibility for collect calls and/or long distance calls placed by dialing digits other than "1" or "0."
- 6. The customer holds the Cooperative harmless from any and all liabilities and/or damages which may be alleged or incurred by toll denial.
- 7. Toll Denial Service with PIN Override is furnished only where facilities are available.

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Issued: March 30, 1998

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MISCELLANEOUS SERVICES

XII. TOLL DENIAL WITH PIN OVERRIDE (Continued)

B. Rates and Charges (1)(2)

Monthly Rate

Toll Denial Service with PIN Override, per access line

\$2.50

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

APR 29 1998

PURSUANT TO 307 KAR 5:011. SECTION 9 (1) BY: <u>Stephan()</u> BLY SECRETARY OF THE COMMISSION

- (1) Rate is in addition to the access line rate for the class of service installed.
- (2) Applicable installation charges are set forth in Section 2 of this tariff. If Toll Denial Service with PIN Override is installed at the same time of the initial installation, no additional installation charge is applicable.

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By: Keith Gabbard, Manager

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Effective: April 29, 1998

MISCELLANEOUS SERVICES

XIII. TELEPHONE SERVICE OF RETIRED EMPLOYEES

It shall be the policy of the Cooperative to provide local telephone service for retired employees. The grade or class of service provided shall be subject to the Manager's judgement and the availability of facilities. All other charges, such as toll charges, etc., will be paid for by the retired employee.

The Cooperative will pay the installation charges for the initial service installation; however, moves and changes after the initial installation of service will be the responsibility of the retired employee.

Policy Bulletin No. 235-A was adopted by majority vote of the Board of Directors in a meeting held June 11, 1973.

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Issued: March 30, 1998

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MISCELLANEOUS

XIV. DIRECTORY ASSISTANCE SERVICE

A. General

- 1. The Company furnishes a Directory Assistance service for the purpose of aiding customers in obtaining listing information.
- 2. The application of charges and rates set forth in B and C, following apply to customer requests for Directory Assistance.
- 3. Directory Assistance service allows a subscriber to provide:
 - A. A name to get telephone number, ZIP Code and/or directory address; and/or
 - B. A telephone number to get name, ZIP Code and/or directory address, except in instances where customers have specified that these items not be disclosed by telephone number request (local requests only)
 - C. Directory Assistance Service does not provide the telephone number, name, address or ZIP Code on a private (non-published) listing but does furnish these items from informational records on a semiprivate listing.

B. Application of Charges

1. There will be a charge for all customer calls to Directory Assistance except as noted in 2(a) and 2(b) following.

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Effective: September 16, 2000

PUBLIC SERVICE COMMESSION OF KENTLICKY EFFECTIVE

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Keith Gabbard, Manager By:

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MISCELLANEOUS

XIV. DIRECTORY ASSISTANCE SERVICE (continued)

B. Application of Charges (continued)

- 1. Charges are not applicable to the following customers that request listing information within their local calling area:
 - a. Customers who have been certified by a physician or appropriate agency as unable to use a telephone directory because of a visual or physical handicap (this provision is not intended to allow the exemption for large business subscribers who employ only a few handicapped employees); and
 - b. Customers who make a call for a telephone number that was incorrectly published in or omitted from the alphabetical section of the directory due to Company error.

C. Rates and Charges

Directory Assistance service – request of a listing (maximum of two requests per call)

1. Within the Company's local calling area for the originating line

	Rate	
Per call	\$1.50	(I)

2. Outside the Company's local calling and LATA/NPA serving areas for the originating line

Per call

\$1.50 **(I)**

Issue Date: December 30, 2016 Effective Date: January 1, 2017



PSC KY TARIFF NO. 1 SECTION 5 Original Sheet 41

(N)

(N)

MISCELLANEOUS SERVICES

XV. HUNTING SERVICES

A. General

Hunting Service is the combination of two or more trunks or individual lines connected to the central office so that incoming calls overflow to the next available line or trunk if that line or trunk is busy.

Rates apply in addition to all applicable rates and charges for the trunks or lines themselves.

B. Rates

Rates are applied per line or trunk per month with the hunting feature activated. Non-recurring charges described elsewhere in this tariff apply for the change and activation of the hunting feature.

Per line or trunk, each

Rate per Month \$1.00

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

APR 01 2001

PURSUANT TO 807 KAR 5.011, SECTION 9 (1) BY: Stephan Buy SECRETARY OF THE COMMISSION

Issued: February 15, 2001

By: Keith Gabbard, Manager

Kith Doll

Effective: April 1, 2001

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EFFECTIVE

APR 29 1998

PURSUANT TO 807 KAR 5:011. SECTION 9 (1) BY: Stephan() BUY SECRETARY OF THE COMMISSION

Effective: April 29, 1998

Issued: March 30, 1998

I. FOREIGN EXCHANGE SERVICE

A. Regulations

- 1. Foreign exchange service is exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served.
- 2. Foreign exchange service is offered in connection with flat rate individual line main station service and flat rate PBX service only.
- 3. Other services, equipment or facilities used in connection with foreign exchange service, except as otherwise indicated in this tariff, are furnished subject to the rates and regulations applying in the foreign exchange from which the subscriber is served.
- 4. Foreign exchange service is furnished subject to the same restrictions as to the use of the service by other than the subscriber and his representatives, as apply in connection with other classes of service.
- 5. Subscribers to foreign exchange service are not required to subscribe to other service in the exchange from which they would normally be served except where the normal exchange has extended area service with the foreign exchange.
- 6. When the foreign exchange from which service is requested has more than one exchange and/or central office in its local calling area, the Co-op shall determine from which of the exchanges and central offices service will be furnished. NOTE: When two or more companies are involved in furnishing the service, such determination may be made only with the consent of the company that operates the exchange from which the service will be furnished.

(C)

(C)

Issue Date: September 13, 2013 Effective Date: October 14, 2013



I. FOREIGN EXCHANGE SERVICE (Cont'd)

A. Regulations (Cont'd)

7. Foreign exchange service is not in accord with the general plan of furnishing telephone service and such service is furnished only under special conditions where warranted by the circumstances involved and provided facilities are available.

B. Rates and Charges

The rate for foreign exchange service is the nonrecurring and monthly rate for flat rate individual line main station service or PBX flat rate trunk line applicable within the base rate area of the serving foreign exchange, plus mileage charges as follows for each circuit:

1. Where the applicant for foreign exchange service is so located that it would be more economical to the Co-op to provide the foreign exchange service direct from the foreign exchange to the applicant's location by the extension or utilization of existing plant:

For the distance from the applicant's location to the rate center of the foreign exchange area from which service is to be furnished, a mileage charge of \$4.25 per mile or fraction thereof, airline measurement, will apply.

2. Foreign exchange service may be furnished involving two areas of the Coop or involving an area of a connecting company when the connecting company is willing to concur in arrangements for furnishing such service. In those cases where a connecting company furnishes a portion of the service, the rates and regulations of the connecting company apply to the part of the exchange service it furnishes.

(Ċ)

Issue Date: September 13, 2013 Effective Date: October 14, 2013

Issued by: <u>/s/ Keith Gabbard</u> Keith Gabbard, General Manager



(C)

I. FOREIGN EXCHANGE SERVICE (Cont'd)

B. Rates and Charges (Cont'd)

- 3. Where the applicant for foreign exchange service is so located that it is not economical for the company to provide the foreign exchange service direct from the foreign exchange to the applicant's location by the extension or utilization of existing plant:
 - a. For the distance between the rate center of the exchange from which the subscriber normally would be served and the rate center of the foreign exchange are from which service is to be furnished a mileage charge of \$4.25 per mile or fraction thereof, airline measurement, per month, will apply except as follows:
 - b. In case the subscriber is located outside the base rate area of the exchange from which he normally would be served, mileage charges for normal service will apply as set out in existing tariffs.

(**C**)

(C)

Issue Date: September 13, 2013 Effective Date: October 14, 2013



PEOPLES RURAL TELEPHONE COOPERATIVE CORPORATION, INC. LOCAL EXCHANGE TARIFF

PSC KY TARIFF NO. 1 SECTION 6 First Revised Sheet No. 3 Replaces Original Sheet No. 3

INTERCITY SERVICES

(D)

(**D**)

Issue Date: September 13, 2013 Effective Date: October 14, 2013



PEOPLES RURAL TELEPHONE COOPERATIVE CORPORATION, INC. LOCAL EXCHANGE TARIFF

INTERCITY SERVICES

(D)

V. INTRASTATE ACCESS SERVICES TARIFF

Peoples Rural Telephone Cooperative Corporation, Inc. concurs in the rates, rules and regulations governing intrastate access service as filed by Duo County Telephone Cooperative Corporation, Inc. Peoples Rural Telephone Cooperative Corporation, Inc., hereby expressly reserves the right to cancel and make void this statement of concurrence at any such time as it appears that such cancellation is in the best interest of Peoples Rural Telephone Cooperative Corporative Corporation, Inc.

Issue Date: September 13, 2013 Effective Date: October 14, 2013



VI. CABLE TELEVISION POLE ATTACHMENTS

A. General

The Company shall permit cable television system operators who have all necessary licenses and permits to attach cables to its poles and to use its facilities, as customers, for transmission of signals to their patrons.

B. Rates and Charges

Rate

Per pole/per year \$3.54

VII. OTHER RULES AND REGULATIONS

In addition to the rules and regulations set forth in this tariff section, the General Rules and Regulations established in Section 1, are also applicable to any service and facilities provided herein.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

APR 29 1998

PURSUANT TO 807 KAR 5:011. SECTION 9 (1) BY: Stedand Buy

SECRETARY OF THE COMMISSION

Issued: March 30, 1998

By: Keith Gabbard, Manager

Effective: April 29, 1998

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PEOPLES RURAL TELEPHONE COOPERATIVE CORPORATION, INC.

Local Exchange Tariff

PSC KY TARIFF NO. 1 SECTION 7 1st Revised Sheet No. 1 Replaces Original Sheet 1

LOCAL EXCHANGE SERVICE

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Issue Date:	April 18, 2016
Effective Date:	June 1, 2016

Issued by: <u>/s/ Keith Gabbard</u> Keith Gabbard, Manager

By Authority of Order of the Public Service Commission in Case No. <u>2016-00044</u> dated <u>April 14, 2016</u>.



I. DESCRIPTION OF OPERATIONS

Peoples Rural Telephone Cooperative Corporation, Inc. (the Cooperative) is a non-profit cooperative corporation. Peoples Rural Telephone Cooperative Corporation, Inc. provides telecommunications services in the areas certified to it which include service to two (2) Kentucky counties: Jackson and Owsley. Peoples Rural Telephone Cooperative Corporation, Inc.'s authority to serve this area is granted by the Public Service Commission of Kentucky (the Commission). The Cooperative maintains its primary office of operations at P.O. Box 159, McKee, Kentucky 40447.

The Cooperative provides one-party service throughout its service area. The following exchanges are included in Peoples Rural Telephone Cooperative Corporation, Inc.'s General and Local Exchange Tariff:

Exchange	(NPA-NXX)	City	Counties
McKee	606-287	McKee	Jackson
Annville Sand Gap	606-364 606-965	Annville Sand Gap	Jackson Jackson
Booneville	606-593	Booneville	Owsley

All rules, regulations and rates of Peoples Rural Telephone Cooperative Corporation, Inc. apply to the above exchanges unless otherwise specifically noted in this tariff.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

APR 29 1998

PURSUANT TO 807 KAR 5.011. SECTION 9 (1) BY: <u>Stedan()</u> Buy Fective: SECADITY 20TH 998 AISSION

Issued: March 30, 1998

By:

Effective: SECAPTTY 2 Keith Gabbard, Manager

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II. APPLICATION OF RATES

The rates and charges listed in this Section apply to Local Exchange Service provided by the Cooperative in its service area as specified by the Cooperative's exchange service area maps approved and on file with the Public Service Commission of Kentucky.

The local exchange service rates and charges specified in this Section are for Basic Local Exchange Service and facilities only. Rates and charges for ancillary services and facilities not specified in this Section are presented in other sections of this tariff.

Unless otherwise specified, the rates and charges quoted in this Section are for a minimum contract period of one month. These rates and charges are payable in advance and provide unlimited flat rate calling within the exchange area.

Local access trunks may be required for local access connections terminating in, or for use with some types of customer-provided equipment.

Effective:

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

APR 29 1998

PURSUAINT TO 807 KAR 5:011. SECTION 9 (1) BY: Stechan By SECHETARY OF THE COMMISSION April 29, 1998

Issued: March 30, 1998

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III. LOCAL EXCHANGE SERVICE RATES AND CHARGES

- 1. The rates quoted herein also entitle the subscribers of this exchange to call, without additional charge, subject to usage caps provided for in (2), below, the exchanges listed in Section C of this Tariff.
- 2. Services are for normal residential and business use, exclusive of autodialing, telemarketing, or other similar services that would generate unusually high volumes of outbound traffic. The Company reserves the right to identify and modify the terms of service to subscribers identified as exceeding typical usage including the introduction of usage caps, if necessary.

(N)

(N)

A. Residence Monthly Local Exchange Access Line Rates (1)

Exchange	<u>NPA/NXX</u>	<u>1-Party</u>
McKee	(606-287)	\$18.00 (I)
Annville	(606-364)	\$18.00 (I)
Sand Gap	(606-965)	\$18.00 (I)
Boonville	(606-593)	\$18.00 (I)

(1) Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.

Issue Date:	April 18, 2016
Effective Date:	June 1, 2016

Issued by: <u>/s/ Keith Gabbard</u> Keith Gabbard, Manager

By Authority of Order of the Public Service Commission in Case No. <u>2016-00044</u> dated <u>April 14, 2016</u>.



III. LOCAL EXCHANGE SERVICE RATES AND CHARGES (continued)

B. Business Monthly Local Exchange Access Line Rates (1)

Exchange	<u>NPA/NXX</u>	<u>1-Party</u>	(D)	<u>PBX</u>	(D)
McKee	(606-287)	\$21.10	(D)	\$34.00	(D)
Annville	(606-364)	\$21.10	(D)	\$34.00	(D)
Sand Gap	(606-965)	\$21.10	(D)	\$34.00	(D)
Boonville	(606-593)	\$21.10	(D)	\$34.00	(D)

(1) Rates for Access Line Service do not include a charge for an instrument or other customer premises equipment.



Issue Date:April 18, 2016Effective Date:June 1, 2016

Issued by: <u>/s/ Keith Gabbard</u> Keith Gabbard, Manager

By Authority of Order of the Public Service Commission in Case No. <u>2016-00044</u> dated <u>April 14, 2016</u>.



(N)

LOCAL EXCHANGE SERVICE

III. LOCAL EXCHANGE SERVICE RATES AND CHARGES

C. LOCAL CALLING AREAS

All Company exchanges will receive local calling to the areas listed below:

Annville Beattyville Berea Boonville Brodhead Buckhorn Canoe Corbin Dwarf E. Bernstadt Hazard Irvine Jackson Kirksville Leatherwood Livingston London Manchester McKee Mt Vernon Oneida Richmond Sand Gap Vicco Waco

(N)

Issue Date:April 18, 2016Effective Date:June 1, 2016

Issued by: <u>/s/ Keith Gabbard</u>

Keith Gabbard, Manager By Authority of Order of the Public Service Commission in

Case No. 2016-00044 dated April 14, 2016.



IV. LIFELINE PROGRAM

A. Description of Service

- 1. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket 97-157, which adopts the Federal-State joint Board recommendation in CC Docket 96-45, which complies with the Telecommunications Act of 1996. Specific terms and conditions are as prescribed by the Kentucky Public Service Commission and are as set forth in this tariff.
- 2. Lifeline is supported by both the federal and state universal service fund support mechanism.
 - a. The state universal support mechanism will be funded by a Kentucky Public Service Commission approved charge on all customers' bills. The Company will bill the charge as presubscribed by the Kentucky Public Service Commission. The approved monthly charge is as follows:

Surcharge per access line per month: Pursuant to Commission (C) Order (C)

3. Federal baseline support is available for each Lifeline service and is passed through to the subscriber. In addition state support is available for each Lifeline service and is passed through to the subscriber. The total amount of the eligible credit will not exceed the sum of the state and federal subscriber support or the charge for local service, which includes the access line, the Subscriber Line Charge and local usage.

Issued: September 1, 2017 Effective: August 31, 2017

Issued by: <u>/s/ Keith Gabbard</u> Keith Gabbard, General Manager

By Authority of Order of the Public Service Commission in Case No. 2016-00059 dated August 31, 2017.



IV. LIFELINE PROGRAM (CONT'D)

- B. Rules and Regulations
 - 1. General

a.

- (**D**)
- b. One low- income credit is available per Household (**T**) and is applicable to the primary residential connection only.
- c. Lifeline customer may subscribe to any local service offering available to other residence customers.
- d. CCR options with Full Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.
- e. The deposit requirement is not applicable to a Lifeline customer who subscribes to full toll blocking. If a Lifeline customer removes full toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.
- f. The federal primary inter-exchange carrier charge (PICC) will not be billed to Lifeline customers who subscribe to full toll blocking and do not pre-subscribe to a long distance carrier(s).

Issue Date: April 2, 2012

Issued By:<u>/ Keith Gabbard /</u> Keith Gabbard, Manager Effective Date: April 2, 2012 TARIFF BRANCH **RECEIVED** 4/2/2012 PUBLIC SERVICE COMMISSION OF KENTUCKY

IV. LIFELINE PROGRAM (CONT'D)

- B. Rules and Regulations (Cont'd)
 - 1. General (Cont'd)
 - g. A Lifeline subscriber's local service will not be disconnected for nonpayment of regulated toll charges. Local service may be denied for non-payment of local and miscellaneous service in accordance with Section 2 of this Tariff. Access to toll service may be denied for nonpayment of regulated tolls. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.
 - h. Lifeline is not available for resale.

2. Eligibility

To be eligible for a Lifeline credit, a customer must be a current recipient of any one of the following programs (**T**) or have income at or below 135 percent of the Federal Poverty Guidelines [Note 1].

- 1. Supplemental Security Income (SSI)
- 2. Supplemental Nutrition Assistance Program
- 3. Medicaid
- 4. Federal public housing / Section 8
- 5. Veterans Pension Benefits
- 6. Survivor Pension Benefits (C)
- 7. (**D**)

All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

(C)

[Note 1] This provision is effective June	1. 2012.
Issue Date: October 21, 2016	KENTUCKY
Effective Date: December 1, 2016	PUBLIC SERVICE COMMISSION
Issued By: <u>/ s / Keith Gabbard</u>	Talina R. Mathews
Keith Gabbard, Manager	EXECUTIVE DIRECTOR
By Authority of Order of the Public Service Commission in	Jalina R. Mathema
Case No. 2016-00059 dated October 19, 2016.	EFFECTIVE 12/1/2016 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Note 1] This provision is effective June 1. 2012

PSC KY TARIFF NO. 1 SECTION 7 First Revised Sheet No.8 **Replaces Original Sheet No. 8**

LOCAL EXCHANGE SERVICE

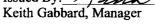
IV. **LIFELINE PROGRAM (CONT'D)**

В. **Rules and Regulations (continued)**

- 3. Certification
 - a. Proof of eligibility in any of the qualifying low-income programs should be provided to the company at the time of application for service. The Lifeline credit will not be established until the Company has received proof of eligibility. If the customer requests installation prior to the company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis.
 - b. It is the customer's responsibility to notify the company when the customer is no longer participating in any of the qualifying programs.
 - c. The company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal law. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.
 - d. When a customer is determined to be ineligible as a result of an audit, the company will contact the customer. If the customer cannot provide eligibility documentation, the Lifeline credit will be discontinued.

Issue Date: October 14, 2004

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(T)

(T)

IV. LIFELINE PROGRAM (CONT'D)

- C. Rates and Charges
 - 1. General
 - a. Lifeline is provided as a monthly credit on the eligible residential subscriber's access line bill for local service. Service charges may be applicable for installing or changing Lifeline service.
 - b.
 - c. Service charges do not apply for converting existing service to Lifeline.
 - 2. The Lifeline credit passed through to the customer consists of: Credit, one per Lifeline per Household, limited to the total amount of charges.

The State and Federal Credit, one per Lifeline.

	Federal	<u>State</u>
Lifeline Credit	* (T)	\$3.50

The Federal component of the Lifeline Credit will be pursuant to the FCC's 2016 Lifeline Modernization (T)
 Order, FCC 16-38, Released April 27, 2016. (T)

Issue Date: October 31, 2019 Effective Date: December 1, 2019

Issued By:<u>/ Keith Gabbard /</u> Keith Gabbard, Manager



PEOPLES RURAL TELEPHONE COOPERATIVE CORPORATION, INC. LOCAL EXCHANGE TARIFF

(M)

Material previously appearing here has been moved to Section I, 1st Revised Sheet No. 30.

Issue Date: September 13, 2013 Effective Date: October 14, 2013



VI. EXCHANGE AREA MAPS

A. McKee Exchange (See Exhibit A, Sheet 12)

B. Annville Exchange (See Exhibit B, Sheet 13)

C. Sand Gap Exchange (See Exhibit C, Sheet 14)

D. Booneville Exchange (See Exhibit D, Sheet 15)

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PURSUANT TO 807 KAR 5:011. SECTION 9 (1) BY: <u>StephanO</u> <u>BUU</u> SECRETARY OF THE COMMISSION <u>Effective: April 29, 1998</u>

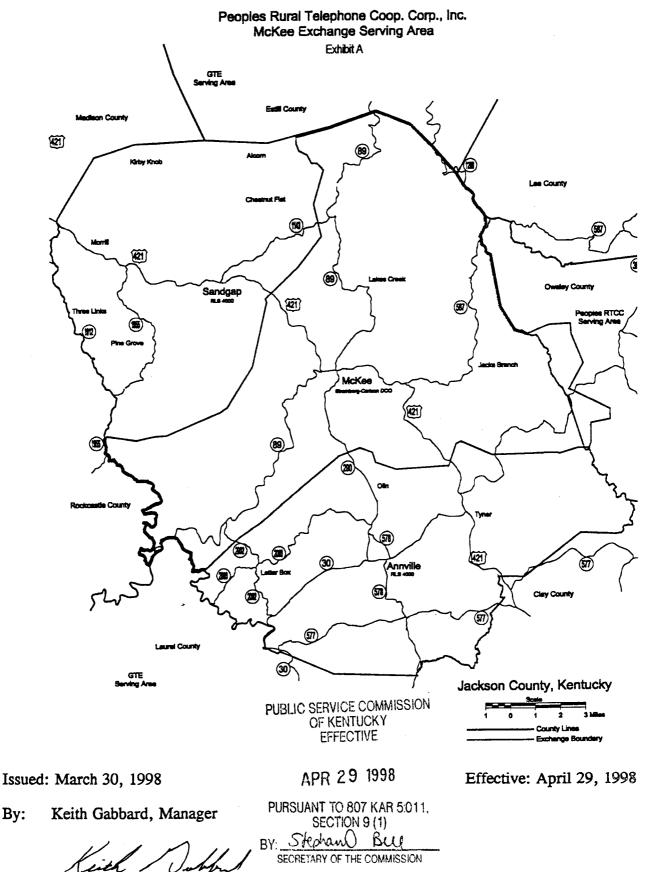
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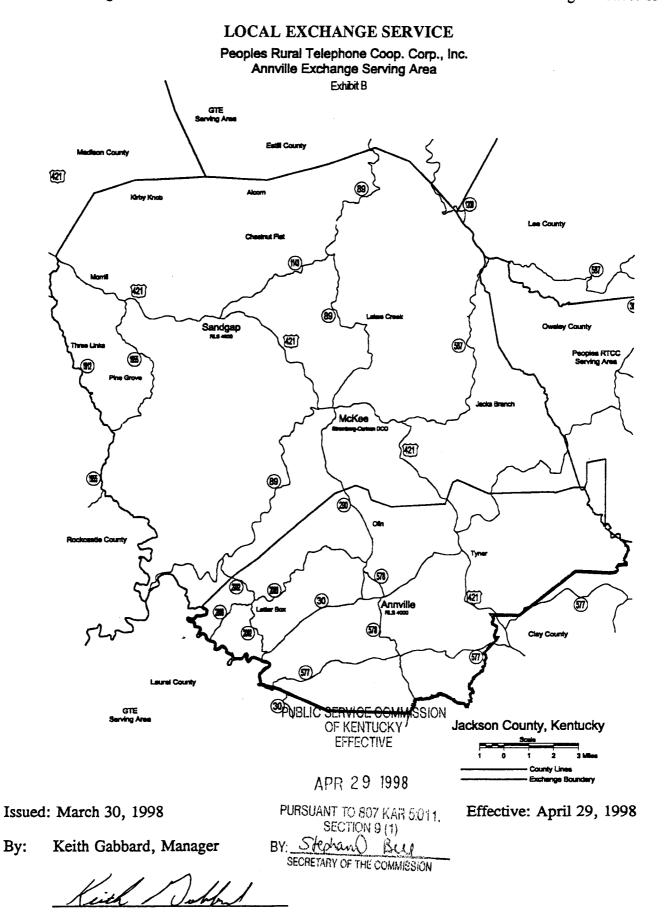
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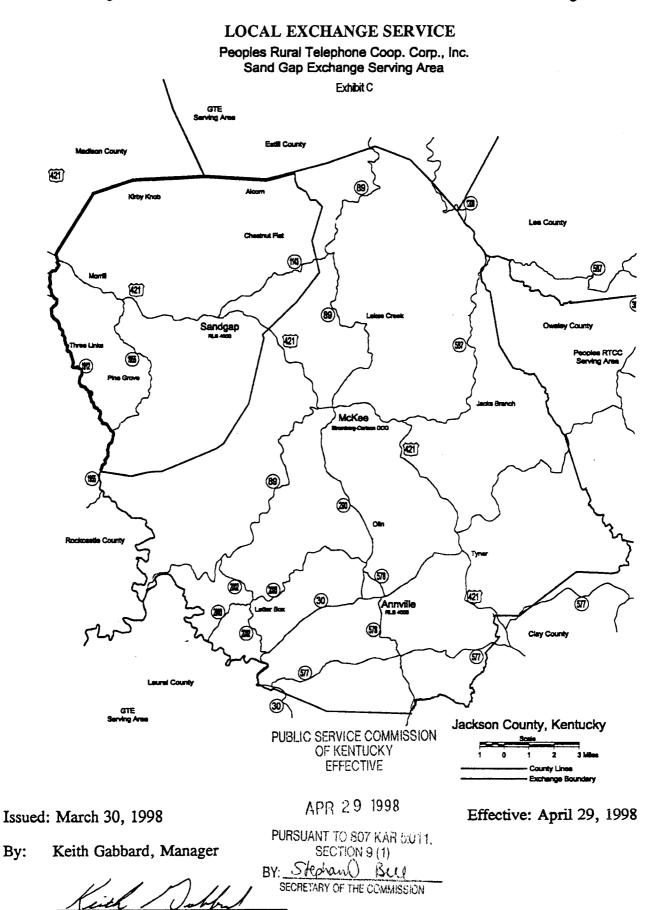
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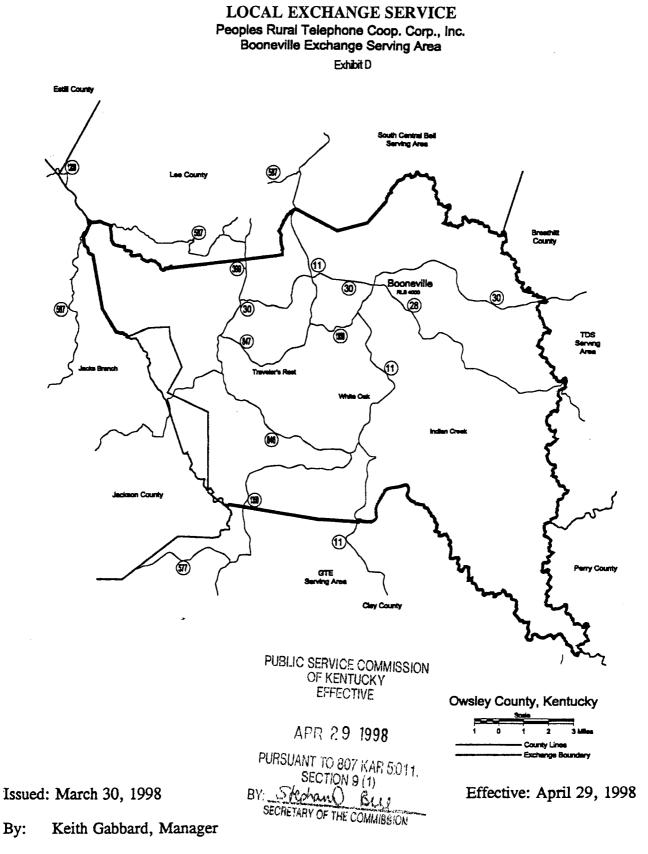






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Issued: March 30, 1998

By: Keith Gabbard, Manager

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Issued: March 30, 1998

By: Keith Gabbard, Manager

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Keith Gabbard, Manager By:

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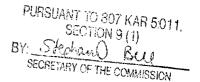
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GLOSSARY

DEFINITIONS

The definitions specified herein apply to the intrastate service and facilities furnished by Peoples Rural Telephone Cooperative Corporation, Inc. in the State of Kentucky.

These tariff definitions cancel and supersede all other tariff definitions of the Cooperative issued or effective prior to the approval date of this tariff.

ACCESS LINE

A central office line which provides access to the telephone network for local and long distance telephone services.

AIR LINE MEASUREMENT

The shortest distance between two points.

ANCILLARY DEVICES

All terminal equipment except telephone instruments, PBX-PABX systems, key systems and data services.

ANSWERING EQUIPMENT

Equipment that will automatically answer incoming calls and make an announcement. It may also be equipped to record messages.

APPLICANT

Any person, partnership, cooperative corporation, corporation, or any combination thereof requesting affirmative service or action from the Cooperative.

AUTHORIZED PROTECTIVE CONNECTING MODULE

A protective unit approved by the Cooperative which is manufactured in accordance with the design set forth in Part 68 of the Federal Communications Commission's Rules and Regulations.

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GLOSSARY

DEFINITIONS

AUTHORIZED USER

A person, firm or corporation (other than the customer) who has been authorized by the Cooperative to communicate over a private line or channel according to the terms of the tariff and (1), on whose premises a station of the private line service is located or (2), who receives from or sends to the customer over such private line or channel communications relating solely to the business of the customer.

BUILDING (Same)

A structure under one roof, or two or more structures under separate roofs but connected by passageways, in which the wires or cables of the Cooperative can be safely run provided the plant facility requirements are not appreciably greater than would normally be required if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by passageways and the plant facility requirements for furnishing telephone service are appreciably greater than would normally be required if all the structures were under one roof, the term "Same Building" applies individually to each of the separate structures.

BUSINESS SERVICE

Telecommunications service furnished to customers where the primary or obvious use is of a business, professional or occupational nature.

CALL

An attempted communication, whether completed or not.

CALLING AREA

See "Local Service Area".

CANCELLATION CHARGES

A charge applicable under certain conditions when application for service and/or facilities is canceled in whole or in part prior to the completion of the work involved or before contract period is completed.

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GLOSSARY

DEFINITIONS

CENTRAL OFFICE

A switching unit in a telecommunications system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting of exchange lines and trunks or trunks only. There may be more than one central office in a building or exchange.

CENTRAL OFFICE AREA

The area within which the customer's lines are connected to the central office operating unit, or units, established by the Cooperative.

CENTRAL OFFICE BUILDING

A building or portion of a building containing one or more central offices. There may be more than one central office building in an exchange, and one central office building may serve more than one exchange.

CENTRAL OFFICE LINE

See Access Line.

CHANNEL

A path, or combination of paths, for communication between two or more stations or Cooperative offices and furnished in such a manner as the Cooperative may elect, by wire, fiber, radio or a combination thereof; and, provided by use of a single physical facility or route.

CIRCUIT

A channel used for the transmission of energy in the furnishing of telephone and other communication services further described as:

- (a) Two-wire circuit: A circuit using one transmission path, which may be one carrier pair or one pair (two wires) of metallic conductors.
- (b) Four-wire circuit: A circuit using two one-way transmission paths, which may be two carrier paths or two pairs (four wires) of metallic conductors.

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GLOSSARY

DEFINITIONS

CLASS OF SERVICE

A description of telecommunications service furnished a customer which denotes such characteristics as nature of use (business or residence) or type of rate (flat- or messagerate).

COMMISSION

The Public Service Commission of Kentucky.

COMMUNICATIONS SYSTEMS

Channels and other facilities which are capable, when not connected to exchange telecommunication service, of 2-way communication.

CONDUIT

A tubular runway for cable facilities.

CONNECTING COMPANY

A corporation, cooperative, association, partnership or individual owning and operating a toll line or one or more central offices and with whom traffic is interchanged.

CONNECTION

Denotes the establishment of telephone service. A move of existing service to a different premises requires a connection.

CONNECTION CHARGE

See Service Charge.

CONSTRUCTION CHARGE

A separate initial charge made for construction of pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted in the local exchange tariff.

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GLOSSARY

DEFINITIONS

CONTINUOUS PROPERTY

The plot of ground, together with any building thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others. Where a customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property, provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT

The service agreement between a customer and the Cooperative under which service and facilities for communication between specified locations for designated periods and for the use of the customer and the authorized users specifically named are furnished in accordance with the provisions of this tariff.

CONTRACT PERIOD

The length of time for which a customer is responsible for the charges associated with the services, facilities, and equipment under contract.

COOPERATIVE

As used in this tariff, Cooperative is synonymous with Peoples Rural Telephone Cooperative Corporation, Inc.

COST OR COST BASIS

Cost of equipment and materials provided or used plus the cost of installation including engineering, labor, supervision, transportation, right-of-way and other items which are chargeable. This also denotes the actual expense incurred by the Cooperative relating to the call-out of Cooperative personnel.

CUSTOMER

Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Cooperative under the provisions and regulations of this tariff and responsible for the payment of charges and compliance with the rules and regulations of the Cooperative MMISSION

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GLOSSARY

DEFINITIONS

CUSTOMER PREMISES INSIDE WIRE

All wire within a customer's premises, including connectors, jacks and miscellaneous materials associated with the wire's installation. Premises Inside Wire is located on the customer's side of the Cooperative's premises protector. By definition, Customer Premises Inside Wire excludes riser and buried cable.

CUSTOMER-PROVIDED PAY TELEPHONE SERVICE

An exchange access line for a customer-provided or payphone service provider instrument designed and placed for use by the public.

CUSTOMER PROVIDED TERMINAL EQUIPMENT

Devices or apparatus and their associated wiring, provided a customer, which may be connected to the communications path of the Cooperative's exchange network either electrically, acoustically or inductively.

CUSTOMER TROUBLE REPORT

Any oral or written report from a customer or user of telecommunications service received by the Cooperative relating to a physical defect or to difficulty or dissatisfaction with the service provided by the Cooperative's facilities. One report shall be counted for each oral or written report received even though it may duplicate each telephone reported in trouble when several items are reported by one customer at the same time, unless the group of troubles so reported is clearly related to a common cause.

DEMARCATION POINT

The point of interconnection between Cooperative communications facilities and the terminal equipment, protective apparatus or wiring at a subscriber's premises. The Demarcation Point is located on the customer's side of the Cooperative's protector or equivalent, where a protector is not used, and consists of a modular jack or equivalent.

DETACHED ACCESS LINE

An additional circuit between two or more buildings located on the same premises, which is connected to an access line either directly or through a switching device which uses Cooperative facilities. The location of the additional circuit or detached access line may be in separate buildings on contiguous property DBLIC SERVICE COMMISSION

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Local Exchange Tariff

GLOSSARY

DEFINITIONS

DIRECT BURIAL

The installation of cables or conductors directly in the earth and not in conduit or duct.

DIRECT CONNECTION

Connection of terminal equipment to the Cooperative's exchange facilities by means other than acoustic and/or inductive coupling.

DIRECT ELECTRICAL CONNECTION

A physical connection of the electrical conductors in the communication path.

DIRECTORY

A book which alphabetically lists each telephone customer with his address and telephone number.

DIRECTORY ASSISTANCE SERVICE

A service provided to assist customers in obtaining telephone numbers which are or are not listed in the directory.

DIRECTORY LISTING

The publication of the Cooperative's directory and/or directory assistance records, of information relative to a customer's telephone number, by which telephone users are able to ascertain the call number of a desired station.

DISCONNECT NOTICE

The written notice sent to a customer following billing, notifying the customer that service will be disconnected if charges are not satisfied by the date specified on the notice.

DISCONNECTION OF SERVICE

An arrangement made at the request of the customer or initiated by the Cooperative for violation of tariff regulations by the customer, for a permanent interruption of telephone service. A "final" bill would be rendered showing moneys owed to the Cooperative as of the date the service was disconnected.

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By:

Local Exchange Tariff

GLOSSARY

DEFINITIONS

DROP WIRE

Wires used to connect the aerial, buried or underground distribution facilities to the point where connection is made with a customer's premises.

ENTRANCE FACILITIES

Facilities extending from the point entrance on private property to the premises on which service is furnished.

EXCHANGE

A unit established by the Cooperative for the administration of telecommunications service in a specified area for which a separate local rate schedule is provided. The area usually embraces a city, town, or village and its environs. It consists of one or more central offices, together with associated plant facilities used in furnishing telecommunications services in that area.

EXCHANGE ACCESS LINES

See Access Line.

EXCHANGE AREA

The area within which the Cooperative furnishes complete telephone service from one specific exchange at the exchange rates applicable within that area.

EXCHANGE LINE

Any circuit connecting an exchange access line with a central office.

EXCHANGE SERVICE

Exchange service is a general term describing as a whole, the facilities for local intercommunications, together with the capability to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of the Local Exchange Tariff.

(a) <u>Flat-Rate Service</u>: A classification of exchange service furnished a customer under tariff provisions, for which a stipulated charge is made, regardless of the amount of use.

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Keith Gabbard, Manager

GLOSSARY

DEFINITIONS

EXCHANGE SERVICE (Continued)

- (b) <u>Individual Line Service</u>: A classification of exchange service which provides that only one exchange access line shall be served by the circuit connected.
- (c) <u>Public Telephone Service</u>: An exchange access line for a customer-provided or payphone service provider instrument designed and placed for use by the public.

EXCHANGE SERVICE AREA

The area within which the Cooperative furnishes complete local telephone service at the applicable exchange rates for that area.

EXTENDED AREA SERVICE

A type of telephone service furnished under tariff provisions whereby customers of a given exchange may complete calls to and/or may receive calls from one or more exchanges without the application of long-distance message telecommunications charges.

FACILITIES

All the plant and equipment of the Cooperative and all instrumentalities owned, licensed, used, controlled, furnished, or supplied for or by the Cooperative, including any construction work in progress allowed by the Public Service Commission of Kentucky.

FAMILY

A group of two or more persons related by blood, marriage or adoption and residing together. A primary family consists of the head of a household and all (one or more) other persons in the household related to the head. A secondary family comprises two or more persons such as guests, lodgers, or resident employees and their relatives, living in a household or quasi-household (other than the negligible number or such groups among inmates or institutions) and related to each other.

FLAT-RATE SERVICE

A classification of exchange service furnished a customer under tariff provisions for which a stipulated charge is made regardless of the amount of use.

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GLOSSARY

DEFINITIONS

FOREIGN EXCHANGE SERVICE

Exchange Service furnished under tariff provisions by means of a circuit connecting a customer's premises with a central office of an exchange other than that which regularly serves the exchange area in which the customer is located.

GENERAL EXCHANGE SERVICES

Services furnished by the Cooperative connected to or associated with primary Local Exchange Service.

GRANDFATHERED COMMUNICATIONS SYSTEMS

All communications systems (including their equipment, premises wiring and protective circuitry, if any) lawfully connected at the customer's premises which are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such systems were connected to the telecommunications network prior to January 1, 1980 and are of a type of system which was directly connected (i.e., without Cooperative-provided connecting arrangements) to the telecommunications network as of June 1, 1978.

GRANDFATHERED CONNECTIONS OF COMMUNICATIONS SYSTEMS

All lawful connections via Cooperative-provided connecting arrangements of customerprovided communications systems (including their equipment and premises wiring) at the customer's premises which are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such connections to the telecommunications network were made via Cooperative-provided connecting arrangements prior to January 1, 1980, and such connecting arrangements are of a type of connecting arrangement connected to the telecommunications network as of June 1, 1978.

GRANDFATHERED CONNECTIONS OF TERMINAL EQUIPMENT

All connections via Cooperative-provided connecting arrangements of customer-provided terminal equipment lawfully connected at the customer's premises which are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such connections to the telecommunications network were made via Cooperative-provided connecting arrangements prior to July 1, 1979, and such connecting arrangements are the same type of connecting arrangement connected to the telecommunications network as of October 175:1047: COMMISSION

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GLOSSARY

DEFINITIONS

GRANDFATHERED TERMINAL EQUIPMENT

All terminal equipment (including protective circuitry, if any) lawfully connected at the customer's premises which are considered to be grandfathered under Part 68 of the Federal Communications Commission Rules and Regulations because such terminal equipment was connected to the telecommunications network prior to July 1, 1979 and is of a type of terminal equipment which was directly connected (i.e., without Cooperative provided connecting arrangements) to the telecommunications network as of October 17, 1977.

HARM

Electrical hazards to the Cooperative personnel, damage to the Cooperative equipment, malfunction of Cooperative billing equipment, and degradation of service to persons other that the user as well as the calling or called party.

HOUSEHOLD

Any individual or group of individuals who are living together at the same address as one economic unit. A household may include related and unrelated persons. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen years or older. If an adult has no or minimal income, and lives with someone who provides financial support to him/her, both people shall be considered part of the same household. Children under the age of eighteen living with their parents or guardians are considered to be part of the same household as their parents or guardians.

IDENTIFICATION NUMBER

An identifying number of a particular model of "Conforming Device" attested by a manufacturer or supplier to comply with the standards and procedures set forth in the Federal Communications Commission's Part 68.

INDIVIDUAL LINE SERVICE

A classification of exchange service furnished under tariff provisions which provides that only one exchange access line shall be served by the circuit connected.

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Issued By:<u>/ Keith Gabbard /</u> Keith Gabbard, Manager



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GLOSSARY

DEFINITIONS

INITIAL NONRECURRING CHARGE

A nonrecurring charge made for the furnishing of telephone services, which may apply in addition to service connection charges.

INITIAL SERVICE PERIOD

The minimum period of time for which service is provided.

INSTALLATION CHARGE

A nonrecurring charge associated with optional service features and may sometimes be called an "initial" charge, and may apply in addition to Service Connection Charges.

INTERCEPT SERVICE

A service arrangement provided by the Cooperative whereby calls placed to a disconnected or discontinued telephone number are intercepted and the calling party is informed by an operator or by a recording that the called telephone number has been disconnected, discontinued, changed to another number, or that calls are received by another telephone.

INTEREXCHANGE PRIVATE LINE

A communication path between two or more exchanges, and not connected for exchange telephone service.

INTERFACE

- (a) The junction or point of interconnection between two systems or equipments having different characteristics which may differ with respect to voltage, frequency, speed of operation, type of signal and/or type of information coding including the connection of other than Cooperative-provided facilities to exchange facilities provided by the Cooperative.
- (b) The point of interconnection between Cooperative equipment and communications facilities on the premises of the Customer. Also referred to as Demarcation Point.

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GLOSSARY

DEFINITIONS

INTERFACE EQUIPMENT

Equipment provided by the Cooperative at the interface location to accomplish the direct connection of facilities provided by the Cooperative with facilities provided by other than the Cooperative.

INTERLATA

Long-Distance Message Telecommunications Service where point locations are in a different Local Access and Transport Area (LATA).

INTRALATA

Long-Distance Message Telecommunications Service where service point locations are within the same Local Access and Transport Area (LATA).

INTRAEXCHANGE CHANNEL SERVICE

Channel connecting two or more "Primary Terminations" in the same exchange.

INTRAEXCHANGE SERVICE

Telecommunications service confined wholly within a single exchange.

JACK

A modular outlet designed to permit the establishment of a connection between the local exchange facilities and terminal equipment with cords ending in plugs.

KEY EQUIPMENT

Switching keys located in the telephone base or other housing arranged to pick up or hold a line, or to communicate with other telephones in the customer's system.

KEY SYSTEM LINE

A circuit connecting key system equipment with a central office.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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SECRETARY OF THE COMMISSION

Issued: March 30, 1998

Keith Gabbard, Manager By:

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GLOSSARY

DEFINITIONS

KEY TELEPHONE SET

A telephone set equipped with keys or buttons in the housing.

KEY TELEPHONE SYSTEM

An arrangement of equipment in combination with telephone sets and associated keys, to connect those telephones to any one of a limited number of exchange, PBX, intercom or private lines. Line status indicating, signaling, holding or other features, are or may be incorporated.

LABELING

Registered terminal equipment and/or registered protective circuitry shall have prominently displayed on an outside surface information providing the registration number, the ringer equivalence number, the grantee's names, model number and serial number or date of manufacture.

LINE

See Access Line.

LOCAL ACCESS AND TRANSPORT AREA (LATA)

Denotes a geographic area established for the administration of telecommunications service. It encompasses designated local operating Telephone Cooperative exchanges which are grouped to serve common, social, economic and miscellaneous purposes.

LOCAL CALLING AREA

See Local Service Area.

LOCAL CHANNEL

Applies to that portion of a channel which connects a station to the interexchange channel or to a channel connecting two or more exchange access lines within an exchange area.

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Keith Gabbard, Manager

GLOSSARY

DEFINITIONS

LOCAL EXCHANGE SERVICE

Provides for telephone communication within local service area in accordance with the provisions of the Customer Services Tariff, including the use of exchange facilities required to establish connection between exchange access lines.

LOCAL MESSAGE

A communication between two access lines within the local service area of the calling telephone.

LOCAL MESSAGE CHARGE

The charge that applies for a completed message that is made when the calling access line and the called access line are both within the same local calling area where a local message charge is applicable.

LOCAL SERVICE

The intercommunication (by means of facilities connected with a Cooperative central office or offices and under the provisions of the Cooperative) between access lines located in the same exchange or in different exchanges between which no toll rates apply.

LOCAL SERVICE AREA (LOCAL CALLING AREA)

The area within which telephone service is furnished customers under a specific schedule of exchange rates (flat or measured) and without toll charges. A local service area may include one or more exchange areas under extended area service arrangement.

LOCAL SERVICE CHARGE

The charge for furnishing facilities to enable a customer to send or receive telecommunications within the local service area. This local service calling area may include one or more exchange areas.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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By: Keith Gabbard, Manager

GLOSSARY

DEFINITIONS

LONG-DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

Facilities furnished by means of wire, fiber, radio or a combination thereof for telecommunications between access lines in different local service areas in accordance with the regulations and system of charges specified by the Cooperative. The toll service charges specified are in payment for all service furnished between the calling and called access lines.

MAINTENANCE OF SERVICE CHARGE

A charge made by the Cooperative when a service difficulty or trouble report results from customer-provided equipment or facilities.

MEMBER

A member is any person, firm, association, corporation, or body politic or subdivision thereof who meets the following requirements:

- (a) make a written application for membership;
- (b) agree to purchase telephone service from the Cooperative;
- (c) agree to comply with and be bound by the Articles of Incorporation and By-laws of the Cooperative, and any rules and regulations adopted by the Board of Directors;
- (d) agree to pay the membership fee established by the Board; and
- (e) be accepted as a Member by the Board.

MESSAGE

A communication between two exchange access lines. Messages may be classified as local or toll.

MILEAGE

The measurement (airline, route, etc.,) upon which a charge for the use of part or all of a circuit furnished by the Cooperative is based.

MINIMUM CONTRACT PERIOD

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time. EFFECTIVE

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Keith Gabbard, Manager By:

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GLOSSARY

DEFINITIONS

MISCELLANEOUS COMMON CARRIERS

Communications common carriers which are not engaged in the business of providing either a public landline message telephone service or a public message telegraph service.

MOBILE TELEPHONE SERVICE

Telecommunications service provided by means of radio frequencies through a land radiotelephone base station. Connections may be established between a wire access line and a mobile or fixed unit or between two mobile or fixed units.

MODULAR OUTLET

See Jack.

NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification and audible tone signals (call progress signals indicating reorder or busy conditions, alerting coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT

The terminal equipment furnished, installed and maintained by the Cooperative for the provisions of network control signaling.

NETWORK INTERFACE

See Interface.

NONPUBLISHED TELEPHONE NUMBER

A telephone number associated with an exchange access line which, at the request of the customer, is not listed in the telephone directory and is not made available to the general public by the Cooperative.

NONRECURRING CHARGE

A one-time charge associated with certain installations, changes or transfers of services, either in lieu of or in addition to recurring monthly charges.

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By:	Keith Gabbard, Manager	
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PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

GLOSSARY

DEFINITIONS

NORMAL CENTRAL OFFICE

See Serving Central Office

ONE-PARTY SERVICE

Any exchange access line designed for the provision of exchange service to one premises.

OTHER COMMON CARRIER (OCC)

Denotes Specialized Common Carriers, Domestic and International Record Carriers and Domestic Satellite Carriers engaged in providing services authorized by the Federal Communications Commission.

OTHER COMMON CARRIER TERMINAL LOCATION

A discrete operational and equipment location of the OCC from which the OCC furnishes and administers common carrier communications services to its patrons.

OUTLET

See Jack.

PAY TELEPHONE

See "Public Telephone" and "Semi-Public Telephone."

PERMANENT DISCONNECT

A discontinuance of service in which the facilities used in the service are immediately made available for use of another service.

PERSON

Includes individuals, partnerships, corporations, governmental bodies, associations and any other such entity.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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By: Keith Gabbard, Manager

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GLOSSARY

DEFINITIONS

PREMISES

The same premises consists of:

- (a) the building or buildings, together with the surrounding land occupied as, or used in the conduct of one establishment, business, residence, or a combination thereof, and not intersected by a public road or by property occupied by others;
- (b) the portion of the building occupied by the customer, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public corridor or by space occupied by others; and
- (c) the continuous property operated as a single farm whether or not intersected by a public road. In connection with inside moves, the same premises consists of the building or portion of a building occupied as a unit by the customer in the conduct of his business or as a residence or a combination thereof, and not intersected by a public thoroughfare, a corridor, or space occupied by others.

PREMISES WIRING

All wire within a customer's premises, including connectors, jacks and miscellaneous materials associated with the wire's installation. Premises inside wire is located on the customer's side of the Telephone Cooperative's premises protector. By definition, Customer Premises Inside Wire excludes riser, buried and aerial cable.

PREASSIGNED NUMBER

A telephone number preassigned before service is actually established.

PREWIRING

Any inside wiring done at the location of a residence or business prior to the initial installation of telephone service.

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DEFINITIONS

GLOSSARY

PRIMARY TERMINATION

Applied to channels which extend beyond the continuous property of a customer or the confines of a single building housing the premises of more than one customer. Also, denotes the first termination of such a channel at a station or PBX on the continuous property of a customer. When more than one customer's premises is located within the same building, the first termination of such a channel at that building constitutes a "Primary Termination." For purpose of this definition, the location of a "Primary Termination" for channel services associated with "Switching System Services" is considered to be at the "Switching System Services" serving central office. When the "Switching System Services" serving central office is not in the same exchange as the main location, the "Mileage Service Area" center for the main location will be used in lieu of the "Switching System Services" serving central office.

PRINCIPAL CENTRAL OFFICE

Refers to the central office in a single office exchange or to that office (usually the toll office) of a multi-office exchange which is designated as such for the purpose of measuring local and interexchange channel mileage.

PRIVATE BRANCH EXCHANGE (PBX)

An arrangement of equipment situated on a customer's premises, consisting of a switching apparatus with an attendant's telephone, telephones connected with the switchboard, and trunks connecting it with a central office. The PBX provides for intercommunications between these telephones for communication with the general exchange network and for long-distance message telecommunications service.

PRIVATE BRANCH EXCHANGE TRUNKS

Trunks connecting a Private Branch Exchange System with a central office for communication with the general exchange network and for long-distance message telecommunications service.

PRIVATE LINE

A circuit provided to furnish dedicated communication Setting with connected locations and not having connection with central office switching equipment.

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DEFINITIONS

PRIVATE LINE SERVICE

The channels furnished to a customer for communication between specified locations.

PROTECTIVE CONNECTING ARRANGEMENT

Equipment provided by the Cooperative for electrical protection when facilities provided by other than the Cooperative are connected with facilities provided by the Cooperative.

PUBLIC TELEPHONE

An exchange access line with a coin collecting instrument installed, at the Cooperative's initiative or option, at a location chosen or accepted as suitable and necessary for furnishing service to the general public.

PUBLIC THOROUGHFARE

A road, street, highway, lane or alley under the control of and kept by the public.

PUBLISHED TELEPHONE NUMBER

A number which appears in the current telephone directory, or is scheduled to appear in a forthcoming telephone directory, and which also appears in the information records for general public information.

RATE CENTER

A specified geographical location within an exchange area from which mileage measurements are determined for the application of rates between exchange areas.

REFERENCE LISTING

The listing of a generally accepted name of a firm or corporation followed by a reference to another listing.

REGISTERED PROTECTIVE CIRCUITRY

Separate, identifiable and discrete electrical circuitry designed to protect the telephone network from harm, which is registered in accordance with Part 68 of the FCC Rules and Regulations. PUBLIC SERVICE COMMISSION

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DEFINITIONS

REGISTERED TERMINAL EQUIPMENT

Terminal equipment which is registered in accordance with Part 68 of the FCC Rules and Regulations.

RESIDENCE EXCHANGE ACCESS LINE

An exchange access line used to provide exchange telephone service to a residence customer.

RESIDENTIAL SERVICE

Telecommunications service furnished to customers when the actual or obvious use is for domestic purposes.

ROTARY DIAL SERVICE

A service arrangement whereby calls are originated through the use of a telephone equipped with a rotary dial instead of pushbutton keys.

ROTARY LINE SERVICE

A central office service arrangement whereby a called busy line in a specified line group will automatically advance until an idle line or trunk is found.

ROUTE MEASUREMENT

The physical length of a circuit between two points.

SAME BUILDING

See Building.

SERVICE CALL

A visit to a customer's premises in connection with a service difficulty. See also Maintenance of Service Charge.

SERVICE CHARGES

A nonrecurring charge applying to the provisions of telephone service.

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GLOSSARY

DEFINITIONS

SERVICE DROP

Facilities used to connect buried, aerial or underground distribution facilities to the point of entrance to the building where connection is made with the inside wires of a customer's telephone.

SERVING CENTRAL OFFICE

The central office from which a customer's telephone service is normally provided.

SIGNAL CONDITIONING EQUIPMENT

That equipment connected to a channel to condition signals generated by data terminal equipment.

SINGLE CHANNEL (Half Duplex)

A channel with the capability of transmission alternately in either direction, or for transmission in one direction only.

STATION EQUIPMENT

Customer-owned equipment connected to a channel to transmit and/or receive voice communications and/or data signals.

STATION INSTRUMENT

A telephone set including the cord.

SUBSCRIBER

Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Cooperative under the provisions and regulations of this tariff and responsible for the payment of charges and compliance with the rules and regulations of the Cooperative.

SUPERSEDURE OF SERVICE

The immediate assumption of service provided to a customer discontinuing service by a qualified applicant who is to take the service at the same premises. Supersedure of service is predicated upon the customer and the applicant giving written notice to the Cooperative and the payment of outstanding charges against the service AMISSION

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GLOSSARY

DEFINITIONS

SUPPLEMENTAL CONTRACT

A contract for service, equipment or facilities in addition to that provided for under the original contract.

SUSPENSION OF SERVICE

An arrangement made at the request of the customer or initiated by the Cooperative, for temporarily interrupting service.

TARIFF

The schedule of the Cooperative containing all rates, and charges stated separately by type or kind of service and the customer class, and the rules and regulations of the Cooperative stated separately by type or kind of service and the customer class as filed with the Public Service Commission of Kentucky.

TELECOMMUNICATIONS SERVICES

The various services offered by the Cooperative as specified in this tariff.

TELEPHONE NUMBER

A numerical designation assigned to a customer for convenience in operation and identification. The telephone numbers include the number prefix of a central office, which is termed "Central Office Designation".

TELEPHONE OR TELECOMMUNICATIONS NETWORK

The local telephone exchange and long-distance message telecommunications facilities, or network: both inter and intrastate.

TEMPORARY DISCONNECTION

See Suspension of Service.

TEMPORARY SERVICE

The provision of service definitely known to be required for a short period of time (generally less then twelve consecutive months) such as service furnished to building contractors, service to a convention, and service for seasonal business including resorts.

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Local Exchange Tariff

GLOSSARY

DEFINITIONS

TERMINAL EQUIPMENT ACCESSORIES

Devices, apparatus and associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the telecommunications system of the Cooperative are connected either electrically, acoustically or inductively.

TERMINATION AGREEMENT

An agreement between the Cooperative and the customer to provide or furnish certain lines or equipment representing a comparatively high investment or in lieu of a contribution to construction for temporary service whereby the customer agrees to compensate the Cooperative in case the service is discontinued prior to the date specified in the agreement.

TERMINATION CHARGE

A charge made to liquidate a customer's obligation for termination of service prior to the expiration of the initial contract period.

TERMINATION OF SERVICE

The discontinuance of service or facilities provided by the Cooperative, either at the request of the customer or by the Cooperative under its regulations concerning cancellation for cause.

TOLL MESSAGE

A communication between two exchange access lines, with the called access line being outside of the local or service area of the calling access line from which the message originates.

TOLL RATE

The initial period charge prescribed for a toll message usually based upon a minimum initial period and distance between exchanges.

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GLOSSARY

DEFINITIONS

TOLL SERVICE

That part of the total telephone service rendered by the Cooperative which is furnished between different local service areas in accordance with the rates and regulations specified in the Long Distance Message Telecommunications Tariff as may be issued or concurred in by the Cooperative.

TONE DIALING SERVICE

A classification of exchange service, furnished from certain central offices, whereby calls are originated through the use of tone-dial instruments in lieu of a rotary-dial instrument.

TRUNK

A telephone communication path connecting a central office and customer premises equipment, used in the establishment of end-to-end service.

UNDERGROUND SERVICE CONNECTION

A drop wire or cable which is run underground from a pole line or an underground distributing cable.

VOICE GRADE FACILITY

A communications path typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hertz between two points comprised of any form or configuration of physical plant capable of transmitting and receiving these frequencies.

WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

A service designed to meet the needs of customers who make or receive substantial volumes of long-distance telephone calls.

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INTEGRATED SERVICES DIGITAL NETWORK

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I. PRIMARY RATE INTERFACE (ISDN-PRI)

A. General

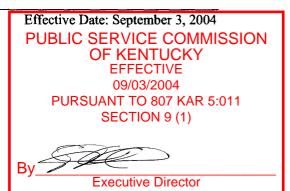
- Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) is a central office based service arrangement that is an alternative for individual access services, such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), 800 / 877 / 888 Services, Wide Area Telecommunications Services, and local business trunks.
- ISDN-PRI is provisioned on a clear channel 1.544 megabit per second (Mbps) facility and uses the ISDN architecture of 23 "B" channels and one "D" channel or 24 "B" channels to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.
- 3. ISDN-PRI provides the capability to transport customer information in the form of circuit-switched voice or data up to 64 Kbps over any "B" channel. One "D" channel can control up to 20 PRI trunks. In these cases, a single "D" channel in one ISDN-PRI trunk handles all signaling and control functions of the other trunks in the arrangement, which allows supplemental trunks to consist of 24 "B" channels.

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I. PRIMARY RATE INTERFACE (ISDN-PRI) (continued)

B. Regulations

- 1. ISDN-PRI service is available from serving central offices equipped with the necessary "clear channel" facilities to provide ISDN-PRI service. Feature availability and service capabilities are dependent on the facilities and the digital technology providing the service.
- 2. Customer Provided Equipment (CPE) must be NI-2 compliant. Any CPE that requires custom switch features not supported in the NI-2 specification may be supported as an exception and priced on an individual case basis. Custom ISDN features based in specific switch types may be provided on individual case basis.
- 3. The service is available from central offices that have the necessary facilities to provide ISDN-PRI service and the customers serving wire center is ISDN-PRI capable. In the event the local serving office is not so equipped, the Company will provide PRI service from an alternate serving central office determined by the Company if technically feasible.

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	By Executive Director

I. PRIMARY RATE INTERFACE (ISDN-PRI) (continued)

B. Regulations (cont'd)

- 4. When a customer's serving office is not suitably equipped and the customer chooses to subscribe to ISDN-PRI Service from another Telephone Company designated ISDN-PRI central office, the PRI Access and PRI Facility charges will apply in addition to the DS1 special transport and DS1 transport termination, as specified in the Company Intrastate Access Tariff.
- 5. This Tariff provides for PRI switching capabilities only and additional services must be subscribed to under separate sections of this Tariff. Each ISDN-PRI trunk group is provided with one telephone number. Additional numbers may be purchased at the rates specified in Section 5-III service.
- 6. This tariff does not provide for the transmission of packet data on the "B" or "D" channels, but can be provided on an individual case basis.
- 7. All PRI services are offered on a 12-month minimum contract.
- 8. Customers subscribing to a 24-month commitment will be permitted a waiver of non-recurring fees shown in E(2) of this tariff.

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I. PRIMARY RATE INTERFACE (ISDN-PRI) (continued)

C. PRI Features

The following B-channel features are offered to the customer:

- 1. Calling Number Identification is a standard feature available at no extra charge.
- 2. Calling Name Delivery is available at rates specified in Section 9.1.D of this tariff.
- 3. Clear Channel Capability allows the customer to transport 64 Kbps over the PRI channels with no constraint on the quantity or sequence of bits using the "Bipolar with Eight Zero Substitution" method of providing bit sequence independence. This feature is available without charge if ordered at the same time as the order for ISDN-PRI access is placed.
- 4. Additional capabilities are available on a case-by-case basis as requested by the subscriber.

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PRIMARY RATE INTERFACE (ISDN-PRI) (continued) I.

D. **Rate Structure**

1. **ISDN-PRI Facility**

> The ISDN-PRI facility applies for each PRI connection between the Customer's premises and serving wire center. In the event the customer's serving wire center is not ISDN capable, additional transport charges between the serving wire center and the Company-designated ISDN serving-office apply in addition to the ISDN-PRI Facility charge.

2. **ISDN-PRI** Access

> The ISDN-PRI Access provides the switch termination for the ISDN-PRI Facility. A PRI Access is required to terminate to an ISDN-PRI serving central office. ISDN-PRI Access typically provides twenty-three (23) individual "B" channels and one (1) "D" channel. The customer may choose to have up to 23 "B" channels activated.

Caller Name Delivery 3.

> The Caller Name Delivery charge will apply when Caller Name service is requested for the PRI-ISDN service. All applicable restrictions on service as described in Section 5-VII of this tariff apply.

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E.

PRIMARY RATE INTERFACE (ISDN-PRI) (continued) **Rates and Charges** Nonrecurring Monthly Rate Charge 1. \$ 180.00 n/a **ISDN-PRI Facility**

INTEGRATED SERVICES DIGITAL NETWORK

2.	ISDN-PRI Access	\$ 610.00	\$ 500.00 *
3.	Caller Name Delivery	\$ 120.00	note 1

- Nonrecurring charges do not apply for services requested on the same order as the Note 1: ISDN-PRI Access service. Subsequent requests for additions or changes will be subject to applicable service order fees pursuant to this tariff.
- Non-recurring fees are waived for services ordered under a 24-month contract.

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